

**Ministry of Tourism  
Government of India  
(Events Division)**



**NATIONAL TOURISM AWARDS  
2018-19**

## **GUIDELINES FOR NATIONAL TOURISM AWARDS 2018-19**

The Ministry of Tourism, Government of India presents National Tourism Awards to various segments of the travel and tourism industry every year. These awards are presented to State Governments / Union Territories, classified hotels, heritage hotels, approved travel agents, tour operators and tourist transport operators, individuals and other private organizations in recognition of their performance in their respective fields and also to encourage healthy competition with an aim to promoting tourism.

The selection of the awardees is made by Committees constituted for the purpose and the decision of the Ministry of Tourism is final and binding. Applications have to be made in proper forms, wherever specified. Unless otherwise mentioned, the entries for the award should have been published or the activities undertaken during the period April, 2018 to March 2019.

The Ministry of Tourism, Government of India reserves the right to change the criteria, the parameters for consideration and all other relevant provisions for selection of Awards from time to time. The decision taken shall be at the sole discretion of the Secretary (Tourism), Government of India and will be treated as final.

### **General Instructions:**

- Last date for receipt of entries in the respective divisions is **10 August 2021 (1600 Hrs.)**
- Entries should be sent as hard copies and strictly in the formats where specified.
- The E-mail IDs are provided only for addressing enquiries and award entries may not be sent on these e-mail IDs. Hard copies of the entries/ applications duly signed in Ink by the applicant would be accepted.
- Each entry should be accompanied by a 100 word write up on the entry, a high resolution photograph of the award winner or award winning entry of minimum 100 dpi for inclusion in the award brochure, if the entry wins an award. The material should be sent in digital format on CD/USB Drive.
- Each entry should be sent in a sealed packet / envelope containing the entry must have the name and contact details of the organization submitting the entry along with the category for which the entry is being submitted. Entries may be forwarded to respective Divisions in the Ministry of Tourism.

**Hall of Fame Award:-**It may be noted that any organization / agency / State Government / Union Territory etc., which has won the National Tourism Award in a particular category for the last 3 consecutive years and wins the National Tourism Award for the 4th time in the same category would be given "Hall of

Fame" Award. However, the applicant shall be eligible to receive the "Hall of Fame" Award, subject to submission of entry for National Tourism Awards, the same meeting the criteria/ parameters listed for the concerned category and the Committee recommending the entry for winning the National Tourism Award for the 4th time. The applicant receiving the "Hall of Fame" Award would not be eligible for applying for the National Tourism Awards for that particular category for the next 3 years, after the receipt of the "Hall of Fame" Award.

CORRIGENDUM IF ANY, IN RESPECT OF THIS DOCUMENT WOULD BE UPLOADED ON THE WEBSITE OF THE MINISTRY OF TOURISM – [www.tourism.gov.in](http://www.tourism.gov.in)

### **NATIONAL TOURISM AWARDS 2018-19 : Brief Details**

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Applications</b>
<b>A.</b>	<b>Travel Agents / Tour Operators / Tourist Transport Operators</b>		
(i)	<b>Best Inbound Tour Operators / Travel Agents (handling inbound tours)</b>		
	<b>Category I (2 awards)</b>	Foreign Exchange Earnings of Rs.100 cr and above.	Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament Street, New Delhi – 110 011.  Enquiries, if any, may be directed to telephone no: 011 – 2332 1380or E-mail ID: <a href="mailto:neeraj.sharan@nic.in">neeraj.sharan@nic.in</a>
	<b>Category II (2 awards)</b>	Foreign Exchange Earnings of Rs. 50 cr and above and less than Rs. 100 cr.	
	<b>Category III (2 awards)</b>	Foreign Exchange Earnings of Rs. 25 cr and above and less than Rs. 50 cr.	
	<b>Category IV (2 awards)</b>	Foreign Exchange Earnings of Rs. 10 cr and above and less than Rs. 25 cr.	

	<p><b>Category V (2 awards)</b></p> <p><b>Category VI (2 awards)</b></p>	<p>Foreign Exchange Earnings of Rs. 5 cr and above and less than Rs. 10 cr.</p> <p>Foreign Exchange Earnings of Rs. 2.5 cr and above and less than Rs. 5.00 cr</p>	
(ii)	<p><b>Tourist Transport Operators</b></p> <p><b>Category I (2 awards)</b></p> <p><b>Category II (2 awards)</b></p> <p><b>Category III (2 awards)</b></p>	<p>Turn over through tourist transport operation only, of Rs. 50 cr and above.</p> <p>Turn over through tourist transport operation only, of Rs. 10 cr &amp; above and less than Rs. 50 cr</p> <p>Turn over through tourist transport operation only, of Rs. 1 cr and above and less than Rs10 cr</p>	---do---
(iii)	<p><b>Best Domestic Tour Operators :</b></p> <p><b>(a) Promoting and selling tourism products of the Rest of India</b></p> <p><b>Category I (1 Award)</b></p> <p><b>Category II (1 Award)</b></p>	<p>Domestic tourists handled &amp; total turn-over in INR.</p> <p>With domestic turn-over of Rs 25 cr and above</p> <p>With domestic turnover of above Rs. 10 cr but less than Rs.25 cr</p>	---do---

	<p><b>Category III (1 Award)</b></p> <p><b>Category IV (1 Award)</b></p> <p><b>(b) Promoting and selling tourism products of North East Region, including Sikkim - with turn-over of over Rs. 50.00 Lakh (1 award)</b></p> <p><b>(c) Promoting and selling tourism products of Jammu&amp;Kashmir (1 award)</b></p>	<p>With domestic turnover of above Rs.5 Cr but less than Rs.10 cr</p> <p>With domestic turnover of above Rs. 2 Cr but less than Rs.5 Cr</p> <p>Domestic tourists handled for North East Region including Sikkim and total turn-over in INR. - <b>with turnover of over Rs. 50.00 Lakh</b></p> <p>Domestic tourists handled for Jammu and Kashmir State &amp; total <b>turn-over of over Rs. 50.00 Lakh.</b></p>	
(iv)	<p><b>Best Adventure Tour Operator Inbound (1 award)</b></p> <p><b>Best Adventure Tour Operator Domestic (1 Award)</b></p>	<p>Award based on highest turnover achieved through Foreign Exchange Earnings or Indian Rupees from handling Adventure tourism / sports related activities.</p> <p>Award based on highest turnover achieved through Indian Rupees from handling Adventure tourism / sports related activities.</p>	---do---
(v)	<b>Best MICE Operator (1 award)</b>	Award based on highest turnover	---do---

		achieved through Foreign Exchange Earnings for handling MICE business.	
(vi)	Best Tourist Guide (Total of 5 Awards) One award for each Region : i. North ii. West & Central iii. South iv. East v. North East	Open to Tourist Guides holding valid Regional Level Guide Licenses. Award based on experience, recommendation by IATO and a certificate by Regional Director concerned.	---do---
(vii)	Best Wildlife Guide (Total of 5 Awards) One award for each Region : i. North ii. West & Central iii. South iv. East v. North East	Open to guides recognized/ approved by the respective State Forest Departments. Award based on experience, knowledge and recommendations.	---do---

Sl. No.	Category of Awards	Description	Where to Submit Application
<b>B.</b>	<b>Classified Hotels / Incredible India Bed &amp; Breakfast Establishments/Chefs/ Convention Centers</b>		
(i)	<b>Best Hotel</b> – 1 star to 5 star deluxe category <b>(6 awards – one in each category)</b>	Awards based on annual revenue earned, foreign guests stayed and, Awards won.	Asst, DG (Hotels), Ministry of Tourism, Chandralok Building, 7 <sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, E-mail: <b><u>hraccddivision@gmail</u></b> <b><u>.com</u></b>

(ii)	<b>Best Heritage Hotel</b> – Basic, Classic and Grand categories <b>(3 awards – one in each category)</b>	Awards based on annual revenue earned, foreign guests stayed, Awards won and promotion of arts and crafts.	---do---
(iii)	<b>Best Eco Friendly Hotel</b> <b>(1 award)</b>	Award based on Eco Friendly practices observed by hotels and foreign exchange earned	---do---
(iv)	<b>Hotel providing best facilities for the differently abled guests (1 award)</b>	Award based on facilities provided for the differently abled by hotels and foreign exchange earned.	---do---
(v)	<b>Incredible India Bed &amp; Breakfast Establishments:</b> Approved by Ministry of Tourism, Govt. of India (Gold and Silver), one each for Northern, Southern, Eastern, Western and North Eastern regions <b>(5 awards)</b>  Approved by State Governments / Union Territory Administrations <b>(1 award)</b>	Awards based on revenue earned and total number of guests stayed	---do---
(vi)	<b>Best Chef of India (3 awards – 1 award for each category)</b>	(i) 1 Best Chef award for 4 star, 5 star, 5 star Deluxe, Heritage Classic & Heritage Grand category (ii) 1 Best Chef award for 1 star, 2 star, 3 star & Heritage Basic category (iii) Lady Chef	---do---

(vii)	<b>Best Stand Alone Restaurant (1 Award)</b>	Award for Best Stand Alone Restaurant	---do---
(viii)	<b>Best Standalone Convention Centre (1 award)</b>	Award for standalone Convention Centers providing required facilities & services of international standard.	---do---
(ix)	<b>Best Hotel Based Meeting Venue (1 award)</b>	Award for Hotel based Meeting Venue providing required facilities & services of international standard.	---do---

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Application</b>
<b>C.</b>	<b>States and Union Territories</b>		
(i)	<b>Best State / Union Territory : Comprehensive Development of Tourism</b> (a) Jammu and Kashmir and North East including Sikkim <b>(1 award)</b>  (b) Rest of India <b>(3 awards)</b>	The awards for the Best State /UT will be decided by a Committee, based on various parameters as listed in the detailed guidelines.	Asstt. Director General (M&C), Ministry of Tourism, Transport Bhavan, 1 Parliament Street, New Delhi 110001, Tel. 011-23719608 E-mail: r-talwar@nic.in

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Application</b>
<b>D.</b>	<b>Tourism Promotion and Publicity</b>		
(i)	<b>Excellence in Publishing</b> -Excellence in Publishing in Hindi	Award for publications belonging to one of the following categories: Travel and/or Tourism	Asst. Director General (Publicity Division), Ministry of Tourism,

	<p><b>(1 award)</b> -Excellence in Publishing in English</p> <p><b>(1 award)</b> -Excellence in Publishing in Foreign language other than English</p> <p><b>(1 award)</b></p>	<p>Book/ Magazine/ Periodical/ Journal/ Guide. The publication should have been published / printed during the period April, 2018 to March, 2019</p>	<p>Transport Bhavan, 1 Parliament Street, New Delhi – 110 001. Tel : 011 – 23711995 E-mail:- susheela.tigga@gov.in</p>
(ii)	<p><b>Tourism Promotional Film(5 awards)</b></p> <p>1.Northern Region 2.Southern Region 3.Eastern Region 4.Western Region 5.North East Region</p>	<p>Awards for Tourism Promotional Films produced by Indian producers during the period April 2018 to March 2019.</p>	<p>---do---</p>
(iii)	<p><b>Best Tourism Promotion Publicity Material</b></p> <p>(i) State Governments / UT Administrations <b>(1award)</b></p> <p>(ii) Private Stakeholders <b>(1award)</b></p>	<p>Separate awards for Promotional Publicity Material, including digital promotional material, produced by State / UT Departments of Tourism and approved stakeholders respectively during the period April 2018 to March 2019.</p>	<p>---do---</p>
(iv)	<p><b>Most innovative use of Information Technology – Social media / Mobile App / website (5 awards)</b></p>	<p>Entries from Departments of Tourism of States and Union Territories, Travel Trade, Hoteliers promoting Indian Tourism through innovative use of Information Technology will be eligible to be considered for the award</p>	<p>Under Secretary (IT Division), Ministry of Tourism, Transport Bhavan, 1 Parliament Street, New Delhi – 110 001. Tel : 011 – 23311237 E-mail:- <a href="mailto:pankaj.devrani@gov.in">pankaj.devrani@gov.in</a></p>

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Application</b>
<b>E.</b>	<b>Overseas Awards</b>		
(i)	i. 'Best Foreign Journalist / Travel Writer/ Blogger (1 award)  ii. 'Best Foreign Photographer for India' (1 award)	This award is constituted to recognize a travel writer / journalist / blogger / photographer of original travel stories / travel guides / travel book / exceptional photographs that feature India exclusively.  Stories / Guide/ Book/ photo set etc. that feature India only in part do not qualify.	Asstt. DG (Overseas Marketing), Ministry of Tourism, Transport Bhawan, 1 Parliament Street, New Delhi – 110 001. Tel : 011 – 23717762 E-mail:- <a href="mailto:rangarajan@nic.in">rangarajan@nic.in</a>

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Application</b>
<b>F.</b>	<b>Niche Tourism Segment</b>		
(i)	<b>Most Innovative/ Unique Tourism Product (1award)</b>	Award for Innovative tourism products implemented by a State Govt./UT, a State Govt./UT agency or private sector.	Assistant Director (Niche Tourism), Ministry of Tourism, Government of India, 7th Floor, Chandralok Building, 36, Janpath, New Delhi – 110 001. Tel: 011 – 23724157 E-mail ID: <a href="mailto:niche-tour@gov.in">niche-tour@gov.in</a>
(ii)	<b>Most Responsible Tourism Project / Initiative (1award)</b>	Award for Tourism Projects that are community based, implemented by a State Govt./UT, a State Govt./UT agency or private sector.	---do---

(iii)	<b>Best Tourism Friendly Golf Course</b> <b>(1 award)</b>	Golf Courses having facility to entertain tourists with temporary memberships.	---do---
(iv)	<b>Best Wellness Centre</b>  5 awards (01 each region-wise (North, East, West, South and North East))	Wellness centers accredited by respective organizations to be selected on basis of foreign exchange earnings.	---do---
(v)	<b>Best Medical Tourism Facility</b> <b>(1 award)</b>	Selection based on foreign exchange earnings on account of medical tourism. Recognition of JCI or NABH required.	---do---
(vi)	<b>Best Rural / Agri / Plantation Tourism Project</b> <b>(1 award)</b>	Award for Rural / Agri / Plantation Projects with the capability to strengthen rural livelihoods through the tourism process, based on traditional craft, culture and natural heritage with the rural poor as primary target beneficiaries.	---do---
(vii)	<b>Best Film Promotion Friendly State/Union Territory</b> <b>(1 award)</b>	Open to State Governments & Union Territory Administrations	---do---
(viii)	<b>Best State for Adventure Tourism</b> <b>(1 award)</b>	Open to State Governments & Union Territory Administrations	---do---

<b>Sl. No.</b>	<b>Category of Awards</b>	<b>Description</b>	<b>Where to Submit Application</b>
<b>G.</b>	<b>Other Categories</b>		
(i)	<b>Civic Management of a Tourist Destination in India (3awards- one in each category- A,B &amp; C)</b>	Entries from civic agencies recommended by State Govt./ UT Administration Tourism Departments.	Deputy Director General (SBM), 7 <sup>th</sup> Floor (East Wing), 36, Janpath Road, New Delhi – 110001. Tel: 011 – 23724153, Email: pmusbm15-tour@nic.in and ss.samad@nic.in
(ii)	<b>Best Maintained and differently abled Friendly Monument (1award)</b>	Award for Monuments having best facilities for differently abled.	Assistant Director (Adopt a Heritage Project), Ministry of Tourism, Transport Bhawan, 1, Parliament Street, New Delhi Tel. 011-23321380 e-mail: adoptaheritage-tour@gov.in
(iii)	<b>Tourist Friendly Railway Station (1award)</b>	Selection based on creation of tourist friendly infrastructure and other amenities.	Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament Street, New Delhi – 110 011. Enquiries, if any, may be directed to telephone no: 011 – 2332 1380/E-mail ID: neeraj.sharan@nic.in
(iv)	<b>Airports</b> (i) Airports in Class X Cities (Hyderabad, Delhi, Ahmedabad, Bengaluru, Greater Mumbai, Pune,	Airports in India providing best facilities for the passengers and guests.	Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament

	Chennai & Kolkata <b>(1 award)</b>  (ii) Airports in other cities <b>(1 award)</b>		Street, New Delhi – 110 011. Enquiries, if any, may be directed to telephone no: 011 – 2332 1380/E-mail ID: neeraj.sharan@nic.in
(v)	<b>Best Heritage Walk (1 award)</b>	Entries from State Tourism Organizations, NGOs, etc. organizing Heritage Walks in operation at least for 1 year as on <b>31 March 2019</b> . Only one entry shall be accepted per applicant.	Asst. Director General (M&C), Ministry of Tourism, Transport Bhavan, 1 Parliament Street, New Delhi 110001, Tel. 011-23719608, E-mail: r-talwar@nic.in
(vi)	<b>Best Heritage City (1 award)</b>	Entries from Civic Bodies (Corporations/ Municipalities) of Cities that are at least 100 years old as on <b>31 March 2019</b>	Asst. Director General (M&C), Ministry of Tourism, Transport Bhavan, 1 Parliament Street, New Delhi 110001 Tel. 011-23719608, E-mail: r-talwar@nic.in
(vii)	<b>Swachh Paryatan Sthaan Award (5 Awards)</b>	Entries from State Governments / Union Territories	Deputy Director General (SBM), 7th Floor (East Wing), 36, Janpath Road, New Delhi – 110001. Tel: 011 – 23724153, Email: pmusbm15-tour@nic.in and ss.samad@nic.in
(viii)	<b>Category- Best District Tourism Promotion Council (One Award)</b>	Entries from Districts are to be submitted through the State/ UT (Tourism) Secretary. Only one (1) entry would be permissible from each State/Union Territory.	Asst. Director General (DO), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-23719608 Email: <a href="mailto:sharma@nic.in">sharma@nic.in</a>

(ix)	<p><b>Award for Devotion to Duty</b></p> <p><b>(Total of 5 Awards)</b>  <b>One for each Region :</b></p> <ul style="list-style-type: none"> <li>i. North</li> <li>ii. West &amp; Central</li> <li>iii. South</li> <li>iv. East</li> <li>v. North East</li> </ul>	<p>Award to recognise individual citizens of India and employees in Tourism Police / Taxi / Auto Drivers etc who have performed their responsibility towards tourists in the spirit of Atithidevo Bhava and by going beyond their call of duty in servicing guests and visitors, with honesty and devotion.</p>	<p>Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament Street, New Delhi – 110 011.</p> <p>Enquiries, if any, may be directed to telephone no: 011 – 2332 1380/E-mail ID: neeraj.sharan@nic.in</p>
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## **NATIONAL TOURISM AWARDS 2018-19 DETAILED GUIDELINES**

### **A: Travel Agents/ Inbound/Domestic / Adventure/MICE Tour Operators / Tourist Transport Operators / Guides**

#### **(I) Inbound Tour Operators / Travel Agents (handling inbound tours):**

Category – I -Rs.100.00 cr and above.

Category – II -Rs.50.00 cr and above but less than Rs. 100.00cr

Category – III -Rs.25.00 cr and above but less than Rs.50.00cr

Category – IV -Rs.10.00 cr and above but less than Rs.25.00cr

Category – V -Rs.5.00 cr and above but less than Rs. 10.00cr

Category – VI -Rs.2.50 cr and above but less than Rs. 5.00 cr

There would be two awards in each category. The selection of awards would be done on the basis of Foreign Exchange Earnings (FEE) from handling inbound tours, during the last two financial years **(April 2017–March 2018 & April 2018–March 2019)** duly supported by Statutory Auditor’s Certificates of the service provider only. Due weightage would be given for the growth rate achieved. The selection would be made from the recognized Inbound Tour Operators and Travel Agents.

#### **(II) Tourist Transport Operators:**

Category – I - Rs. 50.00 cr and above.

Category –II - Rs. 10.00 cr and above but less than Rs.50 cr

Category –III - Rs. 1.00 cr and above but less than Rs.10.00 cr

There would be two awards in each category. The criteria for selection would be highest earnings based on business transacted through Travel Agents, Tour Operators, Hoteliers, and FITs etc., during the last two financial years **(April 2017–March 2018 & April 2018– March 2019)** duly supported by Statutory Auditor’s Certificates of the service provider only. Due weightage would be given for growth in foreign exchange earnings. The selection would be made from the recognized Tourist Transport Operators.

#### **(III) Best Domestic Tour Operators (handling domestic tours):**

There will be six awards in this category as per the following details:

- (i) The Domestic Tour Operators who have given major emphasis in promoting and selling Rest of India.

Category I (1 award): With domestic turnover of Rs. 25 cr and above

Category II (1 award): With domestic turnover of above Rs. 10 cr but less than Rs.25 cr

Category III (1 award): With domestic turnover of above Rs.5 cr but less than Rs.10 cr

Category IV (1 award): With domestic turnover of above Rs.2 cr but less than Rs.5 cr

- (ii) The Domestic Tour Operator who has given major emphasis in promoting and selling the tourism products of North - Eastern region including Sikkim - **(One award)with turnover of over Rs. 50.00 Lakh**

- (iii) The Domestic Tour Operator who has given major emphasis in promoting and selling the tourism products of Jammu & Kashmir region - **(One award)with turnover of over Rs. 50.00 Lakh**

The selection would be made on the basis of domestic tourists handled during the last two financial years **(April 2017– March 2018 & April 2018– March 2019)** and the total turnover achieved in Indian Rupees, duly supported by Statutory Auditor's Certificates of the service provider only. The selection would be made from the recognized Domestic Tour Operators. In the case of the awards for North – Eastern region and Jammu & Kashmir, the selection would be made from Domestic Tour Operators recognized either by the Ministry of Tourism, Government of India or the State Government concerned.

#### **(IV) Best Adventure Tour Operator:**

**Best Adventure Tour Operator (INBOUND) (1 award):**Award based on highest turnover achieved through Foreign Exchange Earnings from handling Adventure tourism / sports related activities.

**Best Adventure Tour Operator (DOMESTIC)(1 award):**Award based on highest turnover achieved through Indian Rupees from handling Adventure tourism / sports related activities.

The basis of selection for the two awards in this category would be highest turnover achieved either through Foreign Exchange Earnings or Indian Rupees from handling Adventure tourism / sports related activities during the last two financial years **(April 2017– March 2018 & April 2018– March 2019)** duly supported by Statutory Auditor’s Certificate of the service provider only. Due weightage would be given for the growth rate achieved. The selection would be made from the recognized Adventure Tour Operators.

**(V) Best MICE Operator:**

The basis of selection for the only award in this category would be the highest foreign exchange earnings from handling MICE business during the last two years **(April 2017–March 2018 & April 2018– March 2019)** duly supported by Statutory Auditor’s Certificate of the service provider only. Due weightage would be given for the growth rate achieved. The selection would be made from the recognized Inbound Tour Operators / Travel Agents.

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**Application form for National Tourism Awards pertaining to Travel Trade segment for the Year 2018-19**

**I (Please write in capital letters).**

(A) Company’s Name:\_\_\_\_\_

(B) Address with Pin Code:\_\_\_\_\_

(C) Telephone nos. with STD or Area Code\_\_\_\_\_

(D) Mobile no:\_\_\_\_\_

(E) Email ID and website:\_\_\_\_\_

(F) Validity of approval of recognition / renewal / extension (please indicate exact date and attach a copy of letter): validity from \_\_\_\_\_ to\_\_\_\_\_

## **II The following documents would have to be submitted along with the entries for consideration of awards:-**

- (i) A copy of letter indicating recognition / approval / renewal granted by the Ministry of Tourism, Government of India.
- (ii) All the financial documents, including the certificate regarding total turnover of the relevant category for the last two financial years, duly signed and stamped only by the Statutory Auditor of the service provider.  
Service providers can incorporate in their financial documents the turnover of their subsidiary companies also, provided they own 50% or more of the stock / shares of such subsidiaries.
- (iii) All documents should be self-certified by its Managing Director / Owner / Proprietor.
- (iv) A copy of Audited Balance Sheet and Profit and Loss account with the Auditors Report for the last two financial years (**April 2017- March 2018 & April 2018- March 2019**) duly signed and stamped by the Statutory Auditor of the service provider only.
- (v) A copy of acknowledgement of Income Tax Returns for the latest Assessment year (**April 2018 - March 2019**).
- (vi) Certificates of Statutory Auditor in original of the service provider, clearly stating the Foreign Exchange Earnings only from handling Inbound Tour Operations, Adventure Tour Operations, MICE Business and in INR in case of Domestic Tour Operations, Adventure tourism / sports related activities & Tourist Transport Operations during the last two financial years i.e., **April 2017- March 2018 & April 2018- March 2019**
- (vii) Details of Tourist Arrivals (Inbound & Domestic tourists) handled during the financial years, **April 2017- March 2018 & April 2018- March 2019**.
- (viii) Promotional material such as photographs, CDs, brochures, folders and the details of Tourist Arrivals (Inbound & Domestic tourists) handled during the financial years **April 2017- March 2018 & April 2018- March 2019** in respect of entries being submitted for consideration of award for Most Innovative Tour Operator category.

## **III CATEGORIES FOR AWARD**

1. **Best Inbound Tour Operator / Travel Agent** (Please tick mark (√) the relevant Category):

Category – I Rs.100.00 cr. and above ( ).

Category – II Rs.50.00 cr. and above but less than Rs.100.00cr ( ).

Category – III Rs.25.00 cr. and above but less than Rs.50.00 cr ( ).

Category – IV Rs.10.00 cr. and above but less than Rs.25.00 cr ( ).  
 Category – V Rs. 5.00 cr. and above but less than Rs.10.00cr ( ).  
 Category – VI Rs.2.50 cr. and above but less than Rs5.00 cr ( )

**(a) Group Tours:**

(Amount in lakh)

Year	No. of Groups	No. of Foreign tourists	No. of nights stayed	Foreign Exchange Earnings (convertible in INR)
2017-18				
2018-19				
% change in 2018-19 over 2017-18				

**(b) FITs:**

(Amount in lakh)

Year	No. of FITs	No. of nights stayed	Foreign Exchange Earnings (convertible in INR)
2017-18			
2018-19			
% change in 2018-19 over 2017-18			

**(c) Conferences / MICE:**

(Amount in lakh)

Year	No. of Conferences / MICE Events organised	No. of pax handled	Foreign Exchange Earnings (convertible in INR)
2017-18			
2018-19			
% change in 2018-19 over 2017-18			

**(d) Adventure Tours:**

(Amount in lakh)

Year	No. of adventure groups / FITs	No. of Foreign tourists	No. of nights stayed	Foreign Exchange Earnings (convertible in INR)
2017-18				
2018-19				
% change in 2018-19 over 2017-18				

**(e) Charter Tours:**

(Amount in lakh)

Year	No. of charter flights	No. of Foreign tourists	No. of nights stayed	Foreign Exchange Earnings (convertible in INR)
2017-18				
2018-19				
% change in 2018-19 over 2017-18				

**Total Foreign Exchange Earnings (convertible in INR) for (a) to (e) above:**

- For the year 2017-18: \_\_\_\_\_.
- For the year 2018-19: \_\_\_\_\_.

**2. Best Tourist Transport Operator** (Please tick mark (√) the relevant Category):

Category – I Rs. 50 cr. and above ( ).

Category –II Rs.10 cr and above but less than Rs.50 cr ( ).

Category –III Rs.1Cr and above but less than Rs.10 Cr( ).

(Amount in lakh)

Year	Domestic tourists handled	Foreign tourists handled	Foreign Exchange Earnings accrued (convertible in INR) (A)	Indian Rupees Earned (B)	Total Turnover (A + B)
2017-18					
2018-19					
% change in 2018-19 over 2017-18					

**3. Best Domestic Tour Operator** (Please tick mark (√) the relevant Category):

(i) The Domestic Tour Operators who have given major emphasis in promoting and selling **Rest of India** ( ).

(ii) The Domestic Tour Operator who has given major emphasis in promoting and selling the tourism products of **North-Eastern region including Sikkim** ( ).

(iii) The Domestic Tour Operator who has given major emphasis in promoting and selling the tourism products of **Jammu & Kashmir region** ( ).

Year	No. of Domestic tourists	No. of nights stayed	Turnover in Rupees(Amount in lakh)

2017-18			
2018-19			
% change in 2018-19 over 2017-18			

**4. Best Adventure Tour Operator:**

(Amount in lakh)

Year	No. of adventure groups / FITs	No. of Foreign / Domestic tourists	No. of nights stayed	Foreign Exchange Earnings (convertible in INR)/ Turnover earned from Domestic Tourists
2017-18				
2018-19				
% change in 2018-19 over 2017-18				

**5. Best MICE Operator**

(Amount in lakh)

Year	No. of Conferences / MICE Events organised	No. of pax handled (foreign / domestic)	Foreign Exchange Earnings through MICE Business (convertible in INR)
2017-18			
2018-19			
% change in 2018-19 over 2017-18			

**6. Best Tourist Guide:**

**(Five Awards)**

Open to Tourist Guides holding valid Regional Level Guide Licenses. There would be **five** awards in this category, one award for each region, viz.:

- i. North
- ii. West & Central
- iii. South
- iv. East
- v. North East

The criteria for selection are as follows (details / supporting documents to be submitted):

- a) He/She should have a valid Regional Level Tourist Guide Licence, copy of which must be submitted
- b) Number of years of experience (minimum work experience - 15 years).
- c) Recommendation by IATO
- d) He/She should not have any disciplinary action instituted against him/her for last five years for which a certificate has to be given by the Regional Director concerned.

## **7. Best Wildlife Guide**

**(Five Awards)**

Open to guides recognized/ approved by the respective State Forest Departments. There would be **five** awards in this category, one award for each region, viz.:

- i. North
- ii. West & Central
- iii. South
- iv. East
- v. North East

The criteria for selection are as follows (details / supporting documents to be submitted):

- a) Recognition / Approval by the State Forest Department. Valid copy of Recognition / Approval must be submitted.
- b) Number of years of experience
- c) Number of parks / reserves active in.
- d) Knowledge in bird and animal species, their habitat etc.
- e) Recommendations from guests.
- f) Recommendations by Wild Life Lodges.
- g) Involvement in conservation exercises like census / studies etc.
- h) Final decision by interview by expert technical committee.

The complete applications in respect of the above seven categories, should be submitted to the office of Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament

Street, New Delhi – 110 001. Enquiries, if any, may be directed to telephone no: 011-23321380 or email ID: [neeraj.sharan@nic.in](mailto:neeraj.sharan@nic.in)

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**B. Hotels/ Convention Centres/ B&B Establishments/ Chefs/Stand Alone Restaurants/ Convention Centres**

**(i) Best Hotels (Total Six Awards)**

- **5 Star Deluxe**
- **5 Star**
- **4 Star**
- **3 Star**
- **2 Star**
- **1 Star**

Selection of awardees in the hotel categories would be evaluated on the basis of following criteria on **maximum marks of 80:**

- i. Annual Revenue earned per room based on total gross turn over earned **(20 marks)**
- ii. % increase in annual revenue per room over previous year **(10 marks)**
- iii. Foreign Guest stayed per room **(20 marks)**
- iv. % Increase in foreign guest per rooms over previous year **(10 marks)**
- v. International Awards & Certification based on the following awards, related to service quality, Security, Eco-friendly measures etc. **(20 marks)**
  - Travel + Leisure awards
  - CondeNastTraveller awards
  - Institutional Investor ratings (business hotels)
  - Business Traveller awards

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.) Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

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**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR  
STAR CATEGORY HOTELS FOR THE YEAR – 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1	Name of the Hotel	
2	Star category	
3	Location of the hotel (Address, Telephone no. with STD code, Fax and E-mail)	
4	Name of the Company with Address	
5	Name of the General Manager (in block letters)	
6	Name and address of the contact person/ representative in Delhi if any with: telephone, fax, e-mail, mobile	
7	Status of classification (category) during 2018-19. Category – 1 Star to 5 Star Deluxe. <b>(Enclosing a copy of the MoT classification / re-classification order is mandatory)</b>	
8	No. of rooms (2017-18) No. of rooms (2018-19) (as per approval letter of Ministry of Tourism)	
9	a) Gross turnover during the year 2017-18 b) Gross turnover during the year 2018-19	

	c) % increase in turnover in 2018-19 over the previous year	
10.	a) Number of Foreign Guests stayed during the year 2017-18 b) Number of Foreign Guests stayed during the year 2018-19 c) % Increase in foreign guest in 2018-19 over the previous year	
<b>Note: Information on point 9 &amp; 10 to be duly certified by the statutory auditors of the Hotel</b>		
11.	Brief description of the Hotel highlighting the salient features in around 30 words (This may be furnished in block letters)	
12.	High resolution photo/image of the hotel (exterior and interior) to be submitted (soft copy)	
13.	Has the hotel received an award earlier under this category and if so, the year/s may be indicated	
14.	International Awards & Certification related to Service quality, Security, Eco-friendly measures, etc. Awards such as Travel + Leisure Awards, Conde Nast Traveller Awards, Institutional Investor ratings (business hotels), Business Traveller Award	
15.	Any other relevant information	

**Note:**

1. Hotel is required to apply separately for each category of National Tourism Award. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications will not be considered.
3. Applications not submitted in the prescribed format will not be accepted.
4. In case information is not available for any of the above points then the same be shown as NIL / NA.
5. **Hotels which have received first prize in the same category for three years in the last five years will not be considered for the above Award.**

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**(ii) Best Heritage Hotels (Three Awards)**

- **Heritage Grand**
- **Heritage Classic**
- **Heritage Basic**

Selection of awardees in the hotel categories would be evaluated on the basis of following criteria on **maximum marks of 90:**

- Annual Revenue earned per room based on total gross turn over earned **(15 marks)**
- % increase in annual revenue per room over previous year **(10 marks)**
- Foreign Guest stayed per room **(15 marks)**
- % Increase in foreign guest per room and corresponding year **(10 marks)**
- International Awards & Certification based on the following awards related to Service quality, Security, Eco-friendly measures etc. **(20 marks)**
  - Travel + Leisure awards,
  - Conde Nast Traveller awards
  - Institutional Investor ratings (business hotels)
  - Business Traveller Award
- Promotion of arts and crafts by the hotel **(10 marks)**
- Number of local persons employed annually vis-à-vis the total manpower of the hotel **(10 marks)**

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele : 011 23724156, Email: hraccdivision@gmail.com

**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR HERITAGE CATEGORY HOTELS FOR THE YEAR – 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1.	Name of the Hotel	
2.	Star category	
3.	Location of the hotel (Address, Telephone no. with STD code, Fax and E-mail)	
4.	Name of the company with Address	
5.	Name of the General Manager (in block letters)	

6.	Name and address of the contact person/ representative in Delhi if any with: telephone, fax, e-mail, mobile	
7.	Status of classification (category) during 2018-19 (Category – Heritage Basic/Heritage Classic/Heritage Grand). <b>(Enclosing a copy of the MoT classification / re-classification order is mandatory)</b>	
8.	No. of rooms (2017-18) No. of rooms (2018-19) <b>(as per approval letter of Ministry of Tourism)</b>	
9.	a) Gross turnover during the year 2017-18 b) Gross turnover during the year 2018-19 c) % Increase in turnover in 2018-19 over the previous year	
10.	a. Number of foreign guests stayed during the year 2017-18 b. Number of foreign guests stayed during the year 2018-19 c. % Increase in foreign guests in 2018-19 over the previous year	
<b>Note: Information on point 9 &amp; 10 to be duly certified by the statutory auditors of the Hotel</b>		
11.	Brief description of the Hotel highlighting the salient features in around 30 words (This may be furnished in block letters)	
12.	High resolution photo/image of the hotel (exterior and interior) to be submitted (soft copy)	
13.	Has the hotel received an award earlier under this category and if so, the year/s may be indicated	
14.	International Awards & Certification related to service quality, Security, Eco-friendly measures etc. Awards such as Travel + Leisure Awards, Condast Traveller Awards, Institutional Investor ratings (business hotels), Business Traveller award	
15.	Promotion of arts and crafts by the hotel	
16.	Number of local persons employed annually vis-a'-vis the total manpower of the hotel	
17.	Any other relevant information	

**Note:**

1. Hotel is required to apply separately for each category of National Tourism Award. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications will not be considered.
3. Applications not in the prescribed format will not be accepted.
4. In case information is not available for any of the above points then the same be shown as NIL/NA.
5. **Hotels which have received first prize in the same category for three years in the last five years will not be considered for the above Award.**

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**(iii) Best Eco Friendly Hotel (One Award)**

Selection of awardees in this category would be on the basis of:

1. 50% emphasis on Foreign Exchange Earnings, supported by a certificate from a Chartered Accountant.
2. 50% of the emphasis for qualification for National Tourism Award will be on the following practices / parameters:
  - ISO 14001 certification
  - HACCP certification
  - Earth Check certification
  - LEED certification (Silver, Gold, Platinum)
  - Ecotel Certification for Energy Efficiency, Water Conservation, Solid Waste Management, Environmental Commitment, Employee Education and community involvement
  - Awareness
  - Other Eco-friendly practices
  - Technical updates
  - Strategy

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

**APPLICATION FORMAT FOR BEST ECO-FRIENDLY HOTEL- 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1.	Name of the Hotel	
2.	Star category	
3.	Location of the hotel (Address, Telephone no. with STD code, Fax and E-mail)	
4.	Name of the company with Address	
5.	Name of the General Manager (in block letters)	
6.	Name and address of the contact person/ representative in Delhi if any with : telephone, fax, e-mail, mobile	
7.	Status of classification (category) during 2017-18 (Category - One Star to 5 Star Deluxe/ Heritage/ Heritage Classic/ Heritage Grand). <b>(Enclosing a copy of the MoT classification / re-classification order is mandatory)</b>	
8.	No. of rooms <b>(as per approval letter of Ministry of Tourism)</b>	
9.	a) Total turnover of the Hotel during the years 2017-18 and 2018-19 b) Foreign Exchange earning of the Hotel during the years 2017-18 and 2018-19 also separately in INR equivalent (Note: Should not include money changing at the counter/service for Foreign Exchange) c) Increase/decrease in Foreign Exchange earnings in 2018-19 as compared to 2017-18	
<b>Note: Information pertaining to point no. 9 (a, b and c) to be duly certified by the statutory auditors of the Hotel</b>		
10.	Brief description of the Hotel highlighting the salient eco-friendly features in around 30 words (This may be furnished in block letters)	
11.	High resolution photo/image of the hotel (exterior and interior) to be submitted (soft copy)	

12.	<p>Information on the following may be furnished:</p> <ul style="list-style-type: none"> <li>i) ISO certification (copy to be enclosed)</li> <li>ii) HACCP (copy to be enclosed)</li> <li>iii) Ecotel (copy to be enclosed)</li> <li>iv) Upgrading awareness of eco-friendly measures</li> <li>v) Technical updates</li> <li>vi) Strategy to promote eco-friendly measures</li> <li>vii) Measures for energy conservation</li> <li>viii) Measures for water conservation</li> <li>ix) Waste management</li> <li>x) Pollution control for air, water and light</li> <li>xi) Sewage treatment plant (STP)</li> <li>xii) Non CFC refrigeration and air conditioning</li> <li>xiii) Measures for non-usage of plastic</li> <li>xiv) Recycling of materials/waste/refuse etc.</li> <li>xv) No smoking policy etc.</li> <li>xvi) Use of solar energy</li> <li>xvii) Social responsibilities for the local communities</li> </ul>	
13.	Any awards/recognitions received by the hotel for eco-friendly policy	
14.	Has the hotel received a National Tourism Award earlier under this category and if so, the year/s may be indicated	
15.	<p>International Awards &amp; Certification related to service quality, security, Eco-friendly measures etc.</p> <p>Awards such as Travel + Leisure Awards, Conde Nast Traveller Awards, Institutional Investor ratings (business hotels), Business Traveller award</p>	
16.	Any other relevant information	

**Note:**

1. Hotel is required to apply separately for each category of National Tourism Award. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications will not be considered.
3. Applications not in the prescribed format will not be accepted.

4. In case information is not available for any of the above points then the same be shown as NIL/NA.
5. **Hotels which were given first prize in the same category for three years out of the last five years will not be considered for the above Award.**

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**(iv) Hotel Providing Best Facilities for the Differently Abled Guests  
(One Award)**

Selection of awardees in this category would be on the basis of:

1. 50% emphasis on Foreign Exchange Earned per room, supported by a certificate from a Chartered Accountant.
2. 50% of the emphasis for the National Tourism Award will be on provision of facilities for the differently abled:
  - Facilities for Differently abled guests in the hotel/room
  - No. of Differently abled staff employed out of the total staff
  - Facilities for the differently abled staff
  - No. of dedicated rooms
  - Miscellaneous

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

**APPLICATION FORMAT FOR HOTEL PROVIDING BEST FACILITIES FOR THE  
DIFFERENTLY ABLED GUESTS – 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1.	Name of the Hotel	
2.	Star category	
3.	Location of the hotel (Address, Telephone no. with STD Fax and E-mail)	
4.	Name of the company with Address	

5.	Name of the General Manager (in block letters)	
6.	Name and address of the contact person/ representative in Delhi if any with telephone, fax, e-mail and mobile	
7.	Status of classification (category) during 2017-18 (Category -One Star to 5 Star Deluxe/ Heritage/Heritage Classic/ Heritage Grand. <b>(Enclosing a copy of the MoT classification / re-classification order is mandatory)</b> )	
8.	No. of rooms dedicated for the differently abled	
9.	a) Annual Revenue earned per room based on total gross turnover earned during the year 2018-19. b) % increase in annual revenue per room over previous year (2017-18)	
10.	a) Foreign guests stayed per room during the year 2018-19. b) % increase in foreign guests per room over the year 2017-18.	
<b>Note: Information pertaining to point No. 9a &amp; 9b and 10a &amp; 10b to be duly certified by the Statutory Auditor of the hotel.</b>		
11.	Information on the following may be provided: (i) Features for the differently abled guests in the hotel/ room (ii) No. of differently abled staff employed and facilities provided for them (iii) Facilities for the differently abled guest provided in the room; lobby; restaurants etc. viz. provision of telephone, toilet, ramp with anti-slip floors wheel chair, dedicated parking, access to all public areas etc. (iv) Facilities for aurally/ visually challenged (eg. signage in Braille)	
12.	Brief description highlighting salient features for differently abled persons in 30 words (This may be furnished in block letters)	

13.	High resolution photo/image of the hotel (exterior and interior) and of the facilities for the differently abled to be submitted	
14.	Has the hotel received an award from the Ministry of Tourism earlier under this category and if so, the year/s may be indicated	
15.	International awards and certification related to facilities for differently abled, service quality, security, eco-friendly measures etc. Awards such as Travel + Leisure Awards, Conde Nast Traveller Awards, Institutional Investor ratings (Business Hotels), Business Traveller Award	
16.	Any other relevant information	

**Note:**

1. Hotel is required to apply separately for each category of National Tourism Award. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications and application not in the prescribed format will not be considered.
3. In case information is not available for any of the above points then the same be shown as NIL/NA.
4. **Hotels which were given first prize in the same category for three years out of the last five years will not be considered for the above Award.**

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**(v) Best Incredible India Bed & Breakfast Establishments (Two Awards)**

- Incredible India Bed & Breakfast Establishment approved by Ministry of Tourism under Gold and Silver category. **(One Award)**
- One award to include nominations for Bed & Breakfast Establishment approved by State Governments /UT Administrations. **(One Award)**

***Selection of awardees in this category would be on the basis of:***

1. Revenue earned during 2017-18
2. Total number of guests stayed during 2017-18
3. Efforts made for promotion of the Establishment would also be considered.

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

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**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR APPROVED INCREDIBLE INDIA BED & BREAKFAST ESTABLISHMENTS FOR THE YEAR 2018-19**

(To be typed in block letters on letterhead of the Unit)

1. Name of the Bed and Breakfast unit :
2. Category – Silver / Gold :
3. No. of Rooms offered by the Bed & Breakfast establishment :
  - i. Lounge / lobby / seating area
  - ii. Parking facility
  - iii. Eco-friendly measures
  - iv. Air-conditioning
  - v. Internet facility
  - vi. Fire/security guard/safety locker/first aid/doctor on call
  - vii. Website/marketing
  - viii. Press/travel review/recognition received
  - ix. Left Luggage
4. Address/location with Phone No.  
STD Code, Fax No., E-mail, Address & Website
  - i. Address :
  - ii. Telephone with STD Code :
  - iii. Fax No. :
  - iv. E-mail Address :
  - v. Website :
5. Name & address of contact person/representative
  - i. Address :
  - ii. Telephone with STD Code :
  - iii. Fax No. :
  - iv. E-mail Address :
  - v. Website :
6. Revenue earned during the year 2018-19
  - (i) Earning in INR :
  - (ii) Earning in foreign currency (Converted to INR) :
7. A) Total No. of guests stayed during the year 2018-19
  - (i) No. of Indian guests :
  - (ii) No. of foreign guests :
 B) Total No. of room nights sold during the year 2018-19
  - (i) No. of room nights for Indian Guest :
  - (ii) No. of room nights for foreign Guest :

8. Brief note of efforts made by the Bed & Breakfast Establishment for promotion of the establishment in not more than 50 words :
  9. Brief description of B&B establishment highlighting salient features in 30 words.
  10. Any other relevant information:
  11. Photographs of:
    - (i) Front of Building (ii) Rooms (iii) Bathrooms.
- (Hard copy of photographs to be enclosed with application.)
12. Status of approval (category) during 2018-19
- (A copy of the MoT approval / re-approval order to be enclosed)

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

**Note:**

1. The applications should be signed by the applicant.
2. Incomplete applications/ Applications not submitted in the prescribed format will not be accepted / considered.
3. In case information is not available for any of the above points then the same be shown as NIL/NA.

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**(vi) Best Chef of India (Three Awards)**

There are three awards, one in each of the following categories:

- Best Chef from 4, 5, 5D and Heritage Classic and Grand category. (One Award)
- Best Chef for 1, 2, 3 and Heritage Basic categories. (One Award)
- Best Lady Chef (One Award)

**The criteria for selection would be following:**

- Technical/Vocational/Educational Qualification
- Years of professional experience
- National/International achievements
- Innovation/brand creation
- Books/articles authored
- Contribution to the society
- Other Noteworthy achievements during the career

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR  
Best Chef of the Year Award – 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1.	Name	
2.	Date of birth and age	
3.	Present designation	
4.	Employed by hotel	
5.	Name of Hotel	
6.	Technical/ vocational/educational qualifications	
7.	No. of years of professional experience	
8.	No. of years in current position	
9.	Area of specialty –Indian cuisine/ Western cuisine/ specific cuisine etc.	
10.	Past experience / departments worked in	
11.	Significant achievements (national/international) in the year 2018-19. Details of initiatives, creativity, food shows etc. that have been organized nationally/internationally (This should be supported by documents/ press cuttings /photos etc.)	
12.	Innovation / brand creation if any	
13.	Books and articles authored	
14.	Contribution to society if any	
15.	Other noteworthy achievements during the career	

**Note:**

1. The applications should be signed by the applicant.
2. Incomplete applications/ Applications not submitted in the prescribed format will not be accepted / considered.
3. In case information is not available for any of the above points then the same be shown as NIL/NA.
4. Chefs who have received a National Tourism Award earlier will not be considered.

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## **vii) BEST STAND ALONE RESTAURANT**

Selection of awardees in the Best Stand Alone Restaurant category would be made on the basis of following criteria with maximum of 60 marks.

1. The restaurant should have been in operation for at least two years.
2. Applicant restaurant should be approved either by the Ministry of Tourism, Government of India or the concerned State Tourism Department. Copy of approval letter to be enclosed.
3. Details of the Stand Alone Restaurant with seating capacity/covers: the Stand Alone Restaurant should have a main hall with seating capacity of minimum 50. (Maximum 5 marks @ one mark each for 50, 60, 70, 80, 90)
4. Ambience, Design interpretation and usage of local raw materials. (Maximum 5 marks).
5. Number of Cuisine served/ (Maximum 5 marks, One mark for each cuisine)
6. Revenue/ Turnover (Minimum Rs 50 lakh per month) (20 marks)
7. Facilities for the differently abled, parking service entries, warehousing, housekeeping (2 marks)
8. Security & Fire Safety (5 marks)
9. Cleanliness & Hygiene (5 marks)
10. Eco-friendly measures and waste management facilities (5 marks)
11. Impact created on local economy by way of local employment (5 marks)
12. Certifications the Stand Alone Restaurant has such ISO, Gold Leaf, etc& Certified professionals employed (3 marks)

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

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**MINISTRY OF TOURISM**  
**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR 2018-19**  
**(Best Stand Alone Restaurant Category)**

<b>S.No.</b>	<b>Particulars</b>	<b>Information to be filled up by the applicant</b>
1	Name of the Stand Alone Restaurant	
2	Location of the Stand Alone Restaurant Address Telephone number with STD code Fax Email	
3	Name and address of the contact person / representative in Delhi, if any, with telephone no., fax no., email id, mobile number	
4	Number of years the restaurant has been in operation (Minimum two years)	
5	(i) Whether the applicant restaurant is approved either by the Ministry of Tourism, Government of India or the concerned State Tourism Department. (Copy of approval letter to be enclosed) (ii) Status of Classification/Approval in 2018-19	
6	Area in Sq Ft./ Number of Halls Indoor Outdoor	
7	No of seating	
8	Total number of guests handled/covers in the following years: 2017-18 2018-19	
9	Revenue/ Turnover in the following years: 2017-18 2018-19	
10	Ambience, Design interpretation and usage of local raw materials. (Photographs & write-up of not more than 50 words, to be submitted)	
11	Number of Cuisine served/Theme	
12	Number of local persons employed out of the total number of staff	

13	Facilities for the differently abled, parking service entries, warehousing, housekeeping	
14	Security & Fire Safety	
15	Cleanliness & Hygiene	
16	Eco-friendly measures and waste management facilities	
17	Marketing spend by the Stand Alone Restaurant including benefits which may have accrued to the destination /region where the restaurant is located.	
18	Certifications the Stand Alone Restaurant has such ISO, Gold Leaf, certified professionals.	

**NOTE:**

1. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications/ Applications not submitted in the prescribed format will not be accepted / considered.
3. In case no information is available, then the same be shown as Nil / NA.

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**(viii) Best Standalone Convention Centre (One Award)**

**Selection of awardees in the Convention Centre category would be evaluated on the basis of following criteria on maximum marks of 50:**

- i. Details of the Convention Centre with Seating Capacity: The Convention Center should have a Plenary Hall with- 500 capacity and above in metros and 300 in other cities. It should also have a minimum of 3 smaller halls as well **(5 marks)**
- ii. Adequate Exhibition space **(5 marks)**
  - Covered or open space
  - Combination of indoor and outdoor meeting venues availability
- iii. Number of plenary venues and breakaway rooms **(3 marks)**
- iv. Facilities for differently abled, parking, service entries, warehousing and services like fire, electrics, water, waste disposal, housekeeping **(5 marks)**
- v. Event Management facilities **(3 marks)**

- vi. Restaurants **(2 marks)**
- vii. Number of Conventions and Mega Events held during the year 2017-18 and 2018-19**(3 marks)**
  - (a) Number of International events that have taken place at the venue
  - (b) Number of National events taken place at the venue
  - (c) Type and size of events
- viii. Total number of delegates handled in a year **(2 marks)**
- ix. Impact created by the venue on local economy **(2 marks)**
- x. Marketing spend by the Convention Center including benefits which may have accrued to the destination/region of its location **(5 marks)**
- xi. Certifications the Centre has, such as ISO, Gold leaf, CMP certified professionals associated with the hotel/convention centre etc. **(10 marks)**
- xii. Security measures **(5 marks)**

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

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**MINISTRY OF TOURISM**  
**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR 2018-19**  
**Best Stand Alone Convention Centre Award**

S. No.	Particulars	Information to be filled up by applicant
1.	Name of the Convention Centre	
2.	Location of the Convention Centre i. Address ii. Telephone no. with STD code iii. Fax iv. Email	
3.	Name of General Manager (in block letters)	
4.	Name and address of the contact person/representative in Delhi if any with telephone no., fax no., email, mobile No.	

5.	Details of Plenary Hall (Name and area in sq.ft. with No. of seating)	
6.	No. of Convention halls (should have minimum 3 smaller halls) Names of the halls, area in sq.ft and No. of seating to be indicated against each hall)	
7.	Facilities: i. Lobby / reception area indicating the No. of registration counters ii. Multi-lingual translation iii. Business centre (facilities/ details to be indicated) iv. Restaurant (No. of covers) v. Public restroom for the differently abled vi. Hotel accommodation if any with No. of rooms vii. Parking space (No. of vehicles-cars/buses)	
8.	Details of exhibition space -area/size in sq.ft. -covered or open space -combination of indoor and outdoor meeting venues availability.	
9.	Number of Conventions and Mega Events held during the year 2017-18& 2018-19 i. Number of International events which took place at the venue ii. Number of National events which took at the venue iii. Type and size of events	
10.	Total number of delegates handled in a year 2017-18 & 2018-19	
11.	Impact created by the venue on local economy	
12.	Marketing spend by the Convention Center in promoting the destination/region of its location including benefits which may have accrued to the destination/region of its location and regularity of business being shared in the city hotels	
13.	Event Management facilities	

14.	Quality and service delivery	
15.	Certifications the centre has such as ISO, Gold leaf, CMP certified professionals associated with the hotel/convention centre etc.	
16.	Has the Convention Centre received an award earlier under this category and if so, the year/s may be indicated	
17.	Brief description highlighting salient features of the convention centre in 30 words (This may be furnished in block letters)	
18.	High resolution photo/image of the convention centre (exterior and interior) to be submitted	
19.	Security measures	
20.	Any other facilities	

**NOTE:**

1. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications /Applications not submitted in the prescribed format will not be accepted / considered.
3. In case information is not available for any of the above points then the same be shown as Nil / NA.
4. **Convention Centre which has received award in the same category for three years out of the last five years will not be considered.**

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**(ix) Best Hotel Based Meeting Venue (One Award)**

Selection of awardees in the Best hotel based Meeting Venue category would be evaluated on the basis of following criteria on **maximum marks of 50:**

- i. Details of the Convention Centre with Seating Capacity. The Convention Center should have a Plenary Hall with– 500 capacity and above in metros and 300 in other cities. It should also have a minimum of 3 smaller halls as well**(5 marks)**
- ii. Adequate Exhibition space **(5 marks)**
  - Covered or open space
  - Combination of indoor and outdoor meeting venues availability
- iii. Facilities for differently abled, parking, service entries, warehousing and services like fire, electrics, water, waste disposal, housekeeping**(5 marks)**
- iv. Event Management facilities **(2 marks)**
- v. Restaurants with seat covers **(2 marks)**
- vi. Hotel with no. of rooms **(as per approval letter of Min. of Tourism) (3 marks)**
- vii. Number of Conventions and Mega Events held during the year 2017-18 and 2018-19**(3 marks)**
  - (a) Number of International events which took place at the venue
  - (b) Number of National events which took place at the venue
  - (c) Type and size of events
- viii. Total number of delegates handled in a year **(2 marks)**
- ix. Marketing spend in promoting the destination/region of its location - including benefits which may have accrued to the destination/region of its location and regularity of business being shared in the city hotels where the Centre is situated **(3 marks)**
- x. Quality and service delivery **(2 marks)**
- xi. Certifications to the hotel has such as ISO, Gold leaf, CMP certified professionals associated with the Hotel/ Convention Centre etc. **(10 marks)**
- xii. Hotel based centers should be min. 4 Star category **(5 marks)**
- xiii. Security measures **(3 marks)**

Entries should be submitted to the office of Assistant Director General (Hotel & Restaurant Divn.), Ministry of Tourism, Chandralok Building, 7<sup>th</sup> Floor, West Wing, Janpath, New Delhi -110001, Tele :011 2372 4156, Email: hraccdivision@gmail.com

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**MINISTRY OF TOURISM**  
**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR 2018-19**  
**Best Hotel Based Meeting Venue**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1.	Name of the Hotel Based Meeting Venue	
2.	Location of the Hotel Based Meeting Venue Address Telephone no. with STD code Fax Email	
3	Name of General Manager (in block letters)	
4	Name and address of the contact person/representative in Delhi if any with telephone no., fax no., email, mobile No.	
5	Details of Plenary Hall (Name, area in sq.ft. and No. of seating to be indicated)	
6	No. of Convention halls (should have minimum 3 smaller halls)  Name, area in sq.ft and No. of seating, of each hall to be indicated separately)	
7	Facilities:  i. Lobby / reception area indicating the No. of registration counters ii. Multi-lingual translation iii. Business centre (facilities/ details to be indicated) iv. Restaurant (No. of covers) v. Public restroom for the differently abled vi. Hotel accommodation with No. of rooms vii. Parking space (No. of vehicles-cars/buses)	
8	Details of exhibition space - area/size in sq.ft. - covered or open space	

	- combination of indoor and outdoor meeting venues availability.	
9	Number of Conventions and Mega Events held during the year 2017-18& 2018-19 i. Number of International events which took place at the venue ii. Number of National events which took place at the venue iii. Type and size of events	
10	Total number of delegates handled in a year 2017-18 & 2018-19	
11	Impact created by the venue on local economy	
12	Marketing spend by the Convention Center in promoting the destination/region of its location including benefits which may have accrued to the destination/region of its location and regularity of business being shared in the city hotels	
13	Event Management facilities	
14	Quality and service delivery	
15	Certifications which the centre has such as ISO, Gold leaf, CMP certified professionals associated with the hotel/convention centre etc.	
16	Hotel based centers should be minimum 4star category. Status of classification (category) during 2018-19. (Enclosing a copy of the MoT classification / re-classification order is mandatory	
17	Has the Hotel Based Meeting Venue received an award earlier under this category and if so, the year/s may be indicated	
18	Brief description highlighting salient features of the convention centre in 30 words (This may be furnished in block letters)	
19	High resolution photo/image of the convention centre (exterior and interior to be submitted	
20	Security measures	
21	Any other facilities	

**NOTE:**

1. The applications should be signed by the authorized signatory of the hotel.
2. Incomplete applications/ Applications not submitted in the prescribed format will not be accepted / considered.
3. In case no information is available, then the same be shown as Nil / NA.
4. Convention Centre which has received award in the same category for three years out of the last five years will not be considered.

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**(C) STATES AND UNION TERRITORIES**

**I. Best State/UT: Comprehensive Development of Tourism**

**(Total Four Awards)**

**(a) Jammu & Kashmir, North East of India (including Sikkim) (One Award)**

**(b) Rest of India (Three Awards)**

<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	<ul style="list-style-type: none"><li>• Whether a State Level Monitoring Committee for monitoring of projects has been constituted.</li><li>• If so, the constitution of the committee may be specified.</li><li>• Number of SLMC meetings held during the assessment period.</li></ul>	<ul style="list-style-type: none"><li>• 2</li><li>• 2</li><li>• 2</li></ul> Total - 6
2.	<ul style="list-style-type: none"><li>• Whether the State/UT has a tourism policy in place?</li><li>• If yes, a copy of the same may be provided. Whether the same has been revised during last 5 years.</li><li>• If yes, there are any plans regarding implementation of the same.</li></ul>	<ul style="list-style-type: none"><li>• 2</li><li>• 2</li><li>• 1</li></ul> Total - 5
3.	Tourism Investment facilitation measures: <ul style="list-style-type: none"><li>• The clearance mechanism for tourism projects - single window clearance or others. (Please specify)</li><li>• Tax incentives offered for tourism projects (please specify)</li><li>• Other incentives in training (details may be provided)</li></ul>	<ul style="list-style-type: none"><li>• 2</li><li>• 2</li><li>• 2</li></ul> Total - 6
4.	<ul style="list-style-type: none"><li>• Number of tourism projects funded by State resources completed during the assessment period</li><li>• Number of centrally funded tourism projects initiated during the assessment period</li></ul>	<ul style="list-style-type: none"><li>• 2</li><li>• 2</li></ul>

	<ul style="list-style-type: none"> <li>• Number of centrally funded tourism projects completed during the assessment period</li> <li>• Number of Public Private Partnership projects initiated during the assessment period</li> <li>• Number of Public Private Partnership projects completed during the assessment period.</li> <li>• Number of Private Investors, shown interest or have invested in the destination directly</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> <li>• 1.5</li> <li>• 1.5</li> <li>• 1</li> </ul> <p>Total 10</p>
5.	Mechanism for operation and maintenance of projects completed with Central Financial Assistance. Whether agreement/MOU entered into with any agency? If so, a copy of each agreement/MOU may be provided.	4
6.	<ul style="list-style-type: none"> <li>• Turnover and profit/loss of the State/UT Tourism Corporation during the assessment period.</li> <li>• Number of hotels by the State Tourism Corporation and hotels being run by the corporation itself.</li> <li>• Number of buses/coaches being owned/operated by the State Tourism Corporation.</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> <li>• 4</li> <li>• 4</li> </ul> <p>Total10</p>
7.	Number of tourist destination where last mile connectivity has been created by the State/UT Government during the assessment period (last mile connectivity would include road stretches and vehicular connectivity including road connectivity, air connectivity and waterways.)	2.5
8.	Whether any tourist luxury trains have been introduced during the assessment period.	2.5
9.	Steps taken for cleanliness & hygienic conditions around the tourist destinations. Whether any MOUs have been ensured with any agency. Please give details.	3
10.	<p>Details of measures taken for safety &amp; security in and around tourist sites &amp; monuments: -</p> <ul style="list-style-type: none"> <li>• Deployment of tourist police</li> <li>• Number of monuments around which CCTV Cameras installed.</li> <li>• Whether emergency tourist helpline available.</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> <li>• 2</li> <li>• 2</li> </ul>

	<ul style="list-style-type: none"> <li>• Other steps taken to prevent touting and atrocities against tourists</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> </ul> <p>Total 8</p>
11.	No. of approved/trained tourist guides available at the tourist destinations/monuments along with the training courses conducted.	3
12.	Existing state owned tourist complexes (number of units and number of rooms) and their financial performance in terms of average gross profit per unit.	5
13.	Provision and facilities for differently abled tourists with photos	3
14.	Facilitating niche tourism product infrastructure No. of facilities created for <ul style="list-style-type: none"> <li>• MICE</li> <li>• Adventure</li> <li>• Eco-Tourism</li> <li>• Medical Tourism</li> </ul> Any other facility; if any.	3
15.	State plan allocation for tourism sector during the previous year and its share in the total plan allocation of the State and the details of innovative schemes and projects taken up.	4
16.	Number of international and domestic tourist visits registered in the State during the previous year and the percentage change.	4
17.	Efforts of the State Government in human resource development: - <ul style="list-style-type: none"> <li>• Number of State owned training institutes and their intake,</li> <li>• Training for various tourism service providers and training course conducted along with number of trainees and other achievements.</li> </ul>	<ul style="list-style-type: none"> <li>• 3</li> <li>• 2</li> </ul> <p>Total 5</p>
18.	Promotional and marketing efforts taken by the State/UT: - <ul style="list-style-type: none"> <li>• Number of promotional literature, films, audiovisual and materials produced in the previous year.</li> <li>• Number/details of tourism trade fairs and exhibitions participated both within the country and abroad.</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> <li>• 2</li> </ul> <p>Total 4</p>

19.	<p>Efforts/initiatives of the State Government in ensuring sustainability in tourism development: -</p> <ul style="list-style-type: none"> <li>• The number of projects undertaken to protect ecology and environment of the tourist sites.</li> <li>• Training programme/educating local community about the importance and significance of protection of the environment.</li> <li>• Steps taken to ensure Responsible Tourism in the tourist sites like training to unemployed youth from under privileged sections, self help group, SCs/STs.</li> <li>• Introduction of green vehicles in the tourist areas/wild life parks etc.</li> <li>• Solid waste management system.</li> <li>• Sewer management system including recycling of sewer water.</li> <li>• Steps taken for protection of heritage sites/monuments.</li> </ul>	4
20.	<p>How many tourist sites/monuments have been provided with the following facilities:</p> <ul style="list-style-type: none"> <li>• Drinking water facility</li> <li>• Proper display of signage</li> <li>• Availability of food outlets/cafeteria/toilets/washrooms etc.</li> <li>• The availability of eco-friendly transportation system in and around tourist monuments/sites</li> </ul>	<ul style="list-style-type: none"> <li>• 2</li> <li>• 2</li> <li>• 2</li> <li>• 2</li> </ul> <p>Total 8</p>
	<b>Total Marks</b>	<b>100</b>

Entries may be sent to the Asst. Director General (M&C), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011- 23719608 Email: [r-talwar@nic.in](mailto:r-talwar@nic.in).

The soft copy of the entry should be sent in the MS-Word form to the e- mail indicated above. Applicants may be required to make a presentation before the judging committee.

N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in the above tabular format.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

## **(D) Tourism Promotion, Publicity and Information Technology**

### **(I) Excellence in Publishing (Total Three Awards)**

- Excellence in Publishing in Hindi (**One Award**)
- Excellence in Publishing in English (**One Award**)
- Excellence in Publishing in Foreign Language other than English (**One Award**)

#### Eligibility

- The Publication should belong to one of the following categories: Travel and/or Tourism Book / Magazine / Periodical/ Journal/ Guide.
- The Publication should have been published / printed during the period **April 2018 and March 2019**.
- A maximum of **1 entry** would be permissible per publisher / writer in each category.

Submission of Entries :Entries are to be submitted in the following format  
:

#### **APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR EXCELLENCE IN PUBLISHING FOR THE YEAR 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1	Category for which entry is being submitted	
2	Complete name, address, contact details of the publisher / writer submitting the entry	
3	Name / Title of the Publication being submitted as the entry	
4	Date of publication / printing of the entry with documentary evidence of the same.	
5	A brief synopsis (not more than 100 words) on the publication	
6	A brief synopsis (not more than 100 words) on the publisher / writer submitting the entry.	

**The following documents are to be submitted along with the Application (in the prescribed Format):**

- A Self-certificate on letter head, signed by the publisher / writer submitting the entry, conveying the date of publication / printing of the entry
- 2 passport size photographs and photograph in soft copy of the publisher / writer submitting the entry.
- 3 copies of the publication (Travel/ Tourism book /magazine/ periodical/ journal/ guide) being entered.
- A Declaration duly signed by the publisher/writer submitting the entry that there would be no objection for using a part /extracts from the publication by Ministry of Tourism, Government of India for promotional purposes.

**Incomplete entries without all details / documents listed above will not be considered**

*The sealed packet / envelope containing the entry **must have** the name and contact details of the publisher /writer submitting the entry along with the category for which the entry is being submitted.*

Evaluation of Entries

The entries received will be judged on the basis of the following parameters:

- Over-all design, lay-out and quality of paper of the publication.
- Concept, theme, contents and photographs used in the publication.
- Relevance of the publication for promotion of Indian Tourism.
- Originality, novelty and focus on new tourism destinations / products

Entries may be forwarded to: The Asst. Director General (Publicity Division), Ministry of Tourism, Transport Bhawan, 1 Parliament Street, New Delhi. **Tel: 011- 23711995.** Fax: 23710518. Any enquiries may be addressed to **E-mail: susheela.tigga@gov.in**

**(II) Tourism Promotional Film (Five Awards)**

Eligibility

- Only entries from Indian producers will be considered.
- The film should have been produced during the period **April 2018 and March 2019.**
- The film should be based on a travel or tourism related theme.

- Films produced for or commissioned by the Ministry of Tourism, Government of India will not be considered for the award.

Submission of Entries: Entries are to be submitted in the following format  
:

**APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR  
TOURISM PROMOTIONAL FILM FOR THE YEAR 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1	Category for which entry is being submitted	
2	Complete name, address, contact details of the producer / organization submitting the entry	
3	Name / Title of the Promotional Film being submitted as Entry	
4	Date of production / release of the film, with documentary evidence of the same.	
5	A brief synopsis (not more than 100 words) on the film.	
6	A brief synopsis (not more than 100 words) on the producer / organization submitting the entry.	

**The following documents are to be submitted along with the Application (in the prescribed Format) :**

- A Self-certificate on letter head, signed by the producer or an authorized signatory of the organization submitting the entry, conveying the date of production / release of the film submitted as the entry
- 2 passport size photographs and photograph in soft copy of the producer / person submitting the entry.
- 3 copies of the film being entered **on DVD / pen drive.**
- A Declaration to the effect that the film has been produced or is owned by the producer / organization submitting the entry.
- A Declaration duly signed by the producer / organization submitting the entry that there would be no objection for using a part /whole of the film by the Ministry of Tourism, Government of India for promotional purposes.

**Incomplete entries without all details / documents listed above will not be considered.**

*The sealed packet / envelope containing the entry **must have** the name and contact details of the producer/organization submitting the entry along with the category for which the entry is being submitted.*

#### Evaluation of Entries

The entries received will be judged on the basis of the following parameters:

- Concept, theme and contents of the Film.
- Overall impact and effectiveness in communication of the concept/ theme through the Film.
- Relevance of the Film for promotion of Indian Tourism.
- Originality, novelty and focus on new tourism destinations / products.

**Entries may be forwarded to:** The Asst. Director General (Publicity), Ministry of Tourism, Transport Bhawan, 1 Parliament Street, New Delhi. Tel: **011- 23711995**. Fax: 2371 0518. Any enquiries may be addressed to E-mail: **susheela.tigga@gov.in**

### **(III) Best Tourism Promotion Publicity Material (Total Two Awards)**

- States / Union Territories **(One Award)**
- Private Stakeholders **(One Award)**

#### Eligibility

- Entries from Departments of Tourism of States and Union Territories as well as Private Stakeholders will be eligible to be considered for the award.
- Tourism Promotion Material including Brochures, Maps, Folders, Display Units, Calendars, etc. would be eligible for consideration under this category.
- Digital Promotional Material would also be considered under the category.
- The Promotional Material should have been produced / printed during the period **April 2018 and March 2019**.
- A maximum of **1 entry** would be permissible from each State / Union Territory / Private Stakeholder.

Submission of Entries : Entries are to be submitted in the following format :

### **APPLICATION FORMAT FOR NATIONAL TOURISM AWARDS FOR TOURISM PROMOTION PUBLICITY MATERIAL FOR THE YEAR 2018-19**

<b>S. No.</b>	<b>Particulars</b>	<b>Information to be filled up by applicant</b>
1	Category for which entry is being submitted	
2	Complete name, address, contact details of the State Govt./ Union Territory/ Stakeholder submitting the entry	
3	Name / Title of the Publicity Material being submitted as Entry	
4	Date of production / printing of the entry, with documentary evidence of the same.	
5	A brief synopsis (not more than 100 words) on the entry.	
6	A brief synopsis (not more than 100 words) on the State Govt./ Union Territory / Private Stakeholder submitting the entry.	

**The following documents are to be submitted along with the Application (in the prescribed Format):**

- A Self-certificate on official letter head signed by an authorized signatory of the State Govt./ Union Territory / Private Stakeholder submitting the entry, conveying the date of production / printing of the Publicity Material submitted as the entry.
- Photograph (in soft copy) of the material submitted as the entry.
- 3 copies of the Tourism Promotion Publicity Material being entered. In the case of Digital entries, the same may be provided in CD / Pen Drive.
- A Declaration duly signed by the State Govt./ Union Territory / Private Stakeholder submitting the entry that copies of the Tourism Promotion Material would be provided to the Ministry of Tourism, Government of India for promotional purposes, if so required.

**Incomplete entries without all details / documents listed above will not be considered**

*The sealed packet / envelope containing the entry **must have** the name and contact details of the publisher / writer submitting the entry along with the category for which the entry is being submitted.*

### Evaluation of Entries

The entries received will be judged on the basis of the following parameters:

- Over-all design lay-out and content.
- Quality of production.
- Visual impact.
- Effectiveness for use as a marketing tool for promotion of Indian Tourism.
- Originality, novelty and focus on new tourism destinations / products.

**Entries may be forwarded to:** The Asst. Director General (Publicity Division), Ministry of Tourism, Transport Bhawan, 1 Parliament Street, New Delhi. Tel: **011- 23711995**. Fax: 2371 0518. Any enquiries may be addressed to E-mail: **susheela.tigga@gov.in**

**(IV) Most Innovative use of Information Technology – Social Media/Mobile App/ website (Five Awards)**

There will be 5 awards in this category, one each for the applications from each of these Regions.

1. Northern Region (Punjab, Haryana, Himachal Pradesh, Uttarakhand, Uttar Pradesh, Rajasthan, Delhi, Chandigarh, Ladakh and Jammu & Kashmir)
2. Southern Region (Tamil Nadu, Telangana, Andhra Pradesh, Karnataka, Kerala, Pondicherry and Lakshadweep)
3. West & Central Region (Maharashtra, Madhya Pradesh, Gujarat, Goa, Chattisgarh, Daman & Diu and Dadra Nagar Haveli)
4. Eastern Region (Bihar, Odisha, West Bengal, Jharkhand and Andaman & Nicobar)
5. North Eastern Region (Assam, Mizoram, Manipur, Meghalaya, Arunachal Pradesh, Tripura, Sikkim and Nagaland).

**(i) Eligibility:**

Entries from Departments of Tourism of States and Union Territories, Travel Trade, Hoteliers promoting Indian Tourism through innovative use of Information Technology will be eligible to be considered for the award

- a) The project should have been launched during the period **April 2018 to March 2019**.
- b) Only **1 entry** would be permissible from each State / Union Territory / Travel Trade / Hotelier, etc.
- c) The entries could include effective use of Information Technology in the area of Social Media, Mobile app and website

**(ii) The entries received will be judged on the following parameters:**

- Over-all design lay-out and content
- Visual impact.
- Effectiveness for use as a marketing tool for promotion of Indian Tourism.
- Originality, novelty and innovative ideas.
- Reach/Followers/Downloads.

**(iii) Submission of Entries:**

The entry for the award is to be submitted with the following details / documents (Incomplete entries without all details / documents listed below will not be considered):

- Category for which entry is being submitted.
- Complete name, address and contact details of the organization, submitting the entry.
- Details of the work done in the use of Information Technology for promotion of tourism products of India.
- Date of launch of the project. (Self-Certification Required)
- A brief synopsis (not more than 100 words) on the entry.
- A brief synopsis (not more than 100 words) on the State Govt./ Union Territory / Private Stakeholder submitting the entry.
- Screen shot (in soft copy) of the Social Media home page / Mobile App any other defining image submitted as the entry. Link of the Social Media page/Mobile app may also be submitted along with the documents.

The sealed packet / envelope containing the entry must have the name and contact details of the organization submitting the entry along with the category for which the entry is being submitted. Entries may be forwarded to The Under Secretary, IT Division, Ministry of Tourism, Transport Bhawan, 1 Parliament Street, New Delhi. Tel: 011- 23311237. Any enquiries may be addressed to E-mail: [pankaj.devrani@gov.in](mailto:pankaj.devrani@gov.in)

**E. OVERSEAS AWARDS**

**Best Foreign Journalist / Travel Writer/ Blogger / Photographer for India (Two Awards)**

This award is constituted to recognize a travel writer / journalist / bloggers / photographer of original travel stories / travel guides / travel book / exceptional photographs that feature India exclusively. Stories / guide / book /photo set etc. that feature India only in part do not qualify.

**The following parameters will be considered for foreign journalist / travel writer / blogger / photographer:**

- The story / article / guide / book / blog / photographer must feature India as a tourism destination for promoting tourism products and services.
- Entries will be judged solely on the merit of their written content, style, subject treatment and motivational impact as applicable.
- The writer / journalist / blogger / photographer should have visited India.
- There should be sufficient circulation of the publication / followers for bloggers. In the case of photographer there should be sufficient exposure of the photographs in leading publications / web portals, where the photographs on India submitted as entry for award have been featured.
- The article / book / travel story / feature / blogs should have been published during the year April **2018** to March **2019**.

**Applicant must submit following information along with 1 (one) hard copy of the Travel Story / Article / Guide / Book / Feature etc.**

**a) Journalist / Writer**

1.	Name of the Journalist / Writer	
2.	Country	
3.	Name of the Journal / Magazine / Newspaper / publication / Blog site / in which the travel story / article appeared / published.	
4.	Circulation of the Journal / Magazine / Newspaper / Publication or the Book published, as the case may be.	
5.	Readership of the Journal / Magazine / Newspaper /	

	Publication or the Book published, as the case may be	
6.	Whether the story / article has also been featured on any online medium during April <b>2018</b> to March <b>2019</b>  If yes, the name of the medium with number of page views	
7.	In case of Travel Book / Guide, name of the publisher and channels of distribution	
8.	No. of copies sold / distributed	
9.	Date of publication of the story / article / book / feature etc.	

**b) Blogger**

Blogger submitting entry must submit the following information along with link to at least one blog on India written during the period April, **2018** to March, **2019**

1	Name of the Blogger	
2.	Country	
3.	Profile of the blogger	
4.	Number of Unique visitors per month during the period April, <b>2018</b> to March, <b>2019</b>	
5.	Number of pillar articles on India (articles more than 3 months old and which still bring in at least 100 visitors per month)	
6.	Reach of the blog (country, region, worldwide)	

**C) Photographer**

**Photographer submitting entry must submit information as shown in the table below along with one (1) hard copy and one (1) soft copy (in CD / DVD / Pendrive) of photographs and in case of published photographs one (1) hard copy of the publication / screen shot of the web portal/s in which the photographs appeared (in original).**

1.	Name of the Photographer	
2.	Country	
3.	Description of the photographs sent	
4.	In case of published photographers, name of the Journal / Magazine / web portal in which the photographs were published / featured and its circulation.	
5.	Certification that the photograph/s have been taken during the period April, <b>2018</b> –March, <b>2019</b> along with the date and year when the photograph/s were taken	

All entries must be submitted to the concerned India Tourism offices overseas, who will in turn forward the entries after checking completeness of the application, to The Assistant Director General (Overseas Marketing), Ministry of Tourism, Government of India, Transport Bhawan, 1, Parliament Street, New Delhi – 110001. Tel. 011-23717762. Applications sent by the applicant directly to the Ministry of Tourism, will not be entertained. Any enquiries may be addressed to E-mail: [rangarajan@nic.in](mailto:rangarajan@nic.in)

## **F. NICHE TOURISM SEGMENT**

### **I. MOST INNOVATIVE TOURISM PRODUCT (ONE AWARD):**

- 1) The product should be related to tourism.
- 2) The product could have been implemented by the State Government / UT or State Government / UT Agency or Private Sector.
- 3) It may include new tourism products or a unique marketing effort.
- 4) The product should bring out Creativity/Originality/Uniqueness of the innovation.
- 5) The product should complement or enhance the range of tourism products.
- 6) The product should positively impact visitor/participant/spectator satisfaction.
- 7) The product should exemplify or stimulate the development of a broader growth, innovation and product development strategy.
- 8) The product should promote long-term growth in the tourism industry.
- 9) Presentations would be required by shortlisted entries.

- 10) The product should not have been selected for the award previously.

**Procedure for application:** After notification by the Ministry of Tourism calling for applications for awards, the interested parties should apply within the prescribed period.

1. The applicant could be an individual, a private organization, a Governmental Agency or an NGO.
2. The State Governments/UTs, Field offices of India Tourism, associations connected with tourism may also recommend the projects, which are in the private or Non-Governmental sector. But in such cases the complete details should be furnished by the recommending agency.
3. The application should be sent in the prescribed format & include a narration about the project and its uniqueness.
4. The product should have been in existence for at least one year.
5. Pictures brochures or other relevant material to be enclosed.
6. A brief description about the success of the product should be enclosed, quantifying the benefits to the tourists, and benefits to the local economy.
7. The e-mail address should be furnished invariably for seeking further clarifications.
8. Copies of paper clippings or other publications about the project to be enclosed.

**FORMAT FOR APPLICATION UNDER THE CATEGORY MOST INNOVATIVE TOURISM PRODUCT**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of the Product	
2	Name of the applicant	
3	Address of Applicant	
4	Telephone Number of Applicant	
5	Email Address	
6	Details of the applicant (individual/private organization/ Government Agency / NGO)	
7	Application Recommended by:	

	State Governments/UTs/ Field offices of India Tourism/ associations connected with tourism (complete details should be furnished by the recommending agency)	
8	Description about the project and its uniqueness (In 100 words)	
9	The product should have been in existence for at least one year (Number of years to be indicated)	
10	Pictures, brochures or other relevant material to be enclosed with the application	
11	A brief description about the success of the product quantifying the benefits to the tourists and benefits to the local economy ( In 100 words)	
12	In case if the applicant is from Non-Governmental sector, the complete details should be furnished by the recommending agency	
13	Copies of paper clippings or other publications about the project to be enclosed (duly identified with captions)	
14	Pictures brochures or other relevant material to support the application to be enclosed	

It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.

Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		

2015-2016		
2016-2017		
2017-2018		
Signatures of Applicant with Seal		
Name of Applicant (In Capital Letters)		
Date of Application		

**II. MOST RESPONSIBLE TOURISM PROJECT/INITIATIVE(ONE AWARD):**

- 1) The project should be related to tourism focusing on Indian culture and heritage and should be community based.
- 2) The tourism project should minimize negative economic, social and environmental impacts.
- 3) The project should provide more enjoyable experiences for tourists through more meaningful connections with local people, and a greater understanding of local cultural, social and environmental issues.
- 4) The project should integrate with the local community and contribute positively towards enhancing the quality of life of the local community.
- 5) The project could have been implemented by the State Government/ UT or State Government/UT Agency or private sector with the date of inception.
- 6) The project needs to have a responsibility for the benefit of local community.
- 7) While implementing the project special care has been taken for Eco tourism, Waste Management, Community participations.
- 8) The project should raise awareness among visitors and influence them to enjoy resources sustainably.
- 9) Mitigates negative impacts of tourism on the natural and cultural environment
- 10) Respects, involves and engages other stakeholders and host communities.

- 11) Presentations would be required by shortlisted entries.
- 12) The application should be sent in the prescribed format.

**FORMAT FOR APPLICATION UNDER THE CATEGORY MOST RESPONSIBLE  
TOURISM PROJECT/INITIATIVE**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of the Project / Initiative	
2	Name of the applicant	
3	Address of Applicant	
4	Telephone Number of Applicant	
5	Email Address	
6		
7	Name of the applicant with address, telephone no & e-mail	
8	Details of the applicant (individual/private organization/ Government Agency / NGO)	
9	The project should be related to tourism focusing on Indian culture and heritage and should be community based (Details to be provided in 100 words)	
10	Describe how the project provides more enjoyable experiences for tourists through more meaningful connections with local people, and a greater understanding of local cultural, social and environmental issues. (Details to be provided in 100 words)	

11	Describe how the project integrates with the local community and contribute positively towards enhancing the quality of life of the local community (Details to be provided in 100 words)	
12	The project could have been implemented by the State Government/ UT or State Government/UT Agency or private sector with the date of inception.	
13	Explain how the project benefits the local community. (Details to be provided in 100 words)	
14	Explain how special care has been taken for Eco tourism, Waste Management, Community participations while implementing the project. (Details to be provided in 100 words)	
15	Explain how the project has raised awareness among visitors and has influenced them to enjoy resources sustainably. (Details to be provided in 100 words)	
16	Provide details how the project has mitigated negative impacts of tourism on the natural and cultural environment (Details to be provided in 100 words)	
17	Provide details as to how the project respects, involves and engages other stakeholders and host communities (Details to be provided in 100 words)	

18	Pictures brochures or other relevant material to support the application to be enclosed	
It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.		
Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		
2015-2016		
2016-2017		
2017-2018		
Signatures of Applicant with Seal		
Name of Applicant (In Capital Letters)		
Date of Application		

### III. MOST TOURISM FRIENDLY GOLF COURSE (One Award):

- 1) Only Golf Courses having the facilities to entertain tourists with temporary membership may apply under this category.
- 2) A well- kept 18 hole golf course.
- 3) Structure and facilities
- 4) A good locker room, both for ladies and gents.
- 5) Good quality F&B, both at the club house and also on the course. It should also have menu that a foreign tourist can eat/drink.
- 6) Toilets on the golf course, especially for ladies
- 7) Number of events organized during the year **April 2018 to March 2019.**
- 8) Number of tourists with nationality who participated in their events or individually availed the facilities at Golf Course during the year **April 2018 – March 2019.**

- 9) Provision with online booking of tee time
- 10) Practice facility. In the absence of a driving range, it could also be an existing hole on the course.
- 11) Caddies must be well turned out and trained
- 12) Presentations would be required by shortlisted entries.
- 13) The application should be sent in the prescribed format.

**FORMAT FOR APPLICATION UNDER THE CATEGORY MOST TOURISM FRIENDLY GOLF COURSE**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of the Golf Course	
2	Name of the Company / Agency	
3	Address with Pin Code No	
4	Telephone Nos. with STD or Area Code	
5	Mobile Number	
6	Email ID	
7	Does the Golf Course have facilities to entertain tourists with temporary membership ?	
8	Does the Golf Course have a well kept 18 hole golf course.	
9	Please describe in not more than 100 words about the Structure and facilities of the Golf Course	
10	Locker rooms, both for ladies and gents	
11	Good quality F&B, both at the club house and also on the course. It should also have menu that a foreign tourist can eat/drink.	
12	Toilets on the golf course, especially for ladies	
13	Number of events organized during the year <b>April 2018 to March 2019.</b>	
14	Number of tourists with nationality who participated in the events or individually availed the facilities at Golf Course during the year <b>April 2018 - March 2019.</b>	
15	Provision with online booking of tee time	

16	Practice facility. In the absence of a driving range, it could also be an existing hole on the course.	
17	Caddies must be well turned out and trained	
18	Pictures brochures or other relevant material to support the application to be enclosed about the Golf Course	

<b>Year</b>	<b>No. of events organized</b>	<b>No. of Inbound tourists who participated in the event or individually availed the facility of the Golf course</b>	<b>No. of Domestic tourists who participated in the event or individually availed the facility of the Golf course</b>	<b>Facilities for tourists viz. rental of Golf kit / preferential Tee Time for tourists / temporary membership / online booking of Tee Time</b>
2017-18				
2018-19				
% change in 2018-19 over 2017-18				

It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.

Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		
2015-2016		
2016-2017		
2017-2018		

Signatures of Applicant with Seal	
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Name of Applicant (In Capital Letters)	
Date of Application	

**IV. BEST WELLNESS CENTER : Five Awards (01 each region-wise (North, East, West South and North East) :**

- 1) Highest Foreign Exchange Earnings (FEEs) receipts on account of Wellness Tourism during the preceding financial year (**April 2018 – March 2019**), duly supported by Chartered Accountant’s Certificate / Statutory Auditor’s Certificate.
- 2) The selection would be made from the wellness centers recognized / accredited by the Department of AYUSH, Ministry of Health & Family Welfare, or by the State Governments / UT Administrators.
- 3) The application should be sent in the prescribed format

**FORMAT FOR APPLICATION UNDER THE CATEGORY BEST WELLNESS CENTER**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of the Wellness Center	
2	Name of the Company / Agency	
3	Address with Pin Code No	
4	Telephone nos. with STD or Area Code	
5	Mobile Number	
6	Email ID or address	
7	Whether accredited by JCI (Joint Commission International) or NABH (National Accreditation Board for Hospitals and Healthcare Providers)	
8	Validity of approval of recognition / renewal / extension . Period of Validity from -----to----- --- may be indicated. (Please indicate exact date and attach a copy of letter)	
9	Pictures, brochures or other relevant material to support the application to be enclosed about the Wellness Center	

Year	No. of Inbound Wellness tourists handled	Foreign Exchange Earnings (FEEs) receipts(convertible in INR)	Indian Rupees Earned	Total Turnover
		(A)	(B)	(A+B)
2017-18				
2018-19				
% change in 2018-19 over 2017-18				
It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.				
Year of National Tourism Award already received under this category		Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)	
2013 - 2014				
2014 - 2015				
2015-2016				
2016-2017				
2017-2018				
Signatures of Applicant with Seal				
Name of Applicant (In Capital Letters)				
Date of Application				

**V. BEST MEDICAL TOURISM FACILITY (One Award):**

- 1) Highest Foreign Exchange Earnings (FEEs) receipts on account of Medical Tourism, during the preceding financial year (**April 2018 – March 2019**), duly supported by Chartered Accountant’s Certificate / Statutory Auditor’s Certificate.
- 2) The selection would be made from the Medical Centres recognized / accredited by JCI (Joint Commission International) or NABH (National Accreditation Board for Hospitals and Healthcare Providers).
- (3) The application should be sent in the prescribed format.

**FORMAT FOR APPLICATION UNDER THE CATEGORY BEST MEDICAL TOURISM FACILITY**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of Medical Facility / Center	
2	Name of the Company / Agency	
3	Address with Pin Code No	
4	Telephone nos. with STD or Area Code	
5	Mobile Number	
6	Email ID or address	
7	Whether accredited by JCI (Joint Commission International) or NABH (National Accreditation Board for Hospitals and Healthcare Providers).	
8	Validity of approval of recognition / renewal / extension . Period of Validity from -----to----- --- may be indicated. (Please indicate exact date and attach a copy of letter)	
9	Pictures brochures or other relevant material to support the application to be enclosed about the Medical Tourism Facility	

Year	No. of Inbound Medical tourists handled	Foreign Exchange Earnings (FEEs) receipts (convertible in INR) (Amount in Rupees in Lakh)	Indian Rupees Earned (Amount in Rupees in Lakh)	Total Turn over (Amount in Rupees in Lakh)
		(A)	(B)	(A+B)
2017-18				
2018-19				
% change in 2018-19 over 2017-18				
It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.				
Year of National Tourism Award already received under this category		Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)	
2013 - 2014				
2014 - 2015				
2015-2016				
2016-2017				
2017-2018				
Signatures of Applicant with Seal				
Name of Applicant (In Capital Letters)				
Date of Application				

**VI. BEST FILM PROMOTION FRIENDLY STATE/ UNION TERRITORY (One Award):**

This award is open to State Governments & Union Territory Administrations and following criteria will be considered for selection:

- 1) To have a dedicated Film Office/Commission;
- 2) Facility of Single Window clearances for all motion picture shoots;
- 3) Assignment of a Liaison Officer on call 24X7 for film productions;
- 4) Database of Film Production facilities/Studios/Suppliers/Human Resources/etc. available in the State, made available with Liaison Officer;
- 5) Database of Locations, Hotels and Logistical requirements;
- 6) Supportive/film friendly/sensitized Police department (especially related to law and order situations);
- 7) Database of Emergency Services (e.g., Ambulance Services available/Air Ambulances/Air lifting in dire situations as these have been experienced many times hence will be an important benchmark for other states too if one state gets this in order)
- 8) In case of a tie, states can get extra marks for additional incentives.
- 9) The application should be sent in the prescribed format.

**FORMAT FOR APPLICATION UNDER THE CATEGORY BEST FILM PROMOTION FRIENDLY STATE/ UNION TERRITORY**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of State/ Union Territory	
2	Name of the applicant with address, telephone no & e-mail	
3	Details of the applicant (individual/private organization/ Government Agency / NGO	
4	To have a dedicated Film Office/Commission;	
5	Facility of Single Window clearances for all motion picture shoots;	
6	Assignment of a Liaison Officer on call 24X7 for film productions	
7	Database of Film Production facilities/Studios/Suppliers/Human Resources/etc. available in the State, made available with Liaison Officer;	
8	Database of Locations, Hotels and Logistical requirements;	

9	Supportive/film friendly/sensitized Police department (especially related to law and order situations);	
10	Database of Emergency Services (e.g., Ambulance Services available/Air Ambulances/Air lifting in dire situations as these have been experienced many times hence will be an important benchmark for other states too if one state gets this in order)	
11	Pictures brochures or other relevant material in support of the application be enclosed to support the facilities and services	
It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.		
Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		
2015-2016		
2016-2017		
2017-2018		
Signatures of Applicant with Seal		
Name of Applicant (In Capital Letters)		
Date of Application		

**BEST STATE FOR ADVENTURE TOURISM (One Award):**

This award is open to State Governments & Union Territory Administrations and following criteria will be considered for selection:

- (i) Number of adventure activities / wildlife parks in operation
- (ii) Vision document for promotion of adventure sports.

- (iii) Incentives being offered for adventure tourism.
- (iv) Adherence to Minimum Standards and licensing process.
- (v) Number of adventure guide training courses held.
- (vi) Adventure circuits promoted.
- (vii) The application should be sent in the prescribed format.

**FORMAT FOR APPLICATION UNDER THE CATEGORY BEST STATE / UNION TERRITORY FOR ADVENTURE TOURISM**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of the State / Union Territory	
2	Name of the applicant with address, telephone no & e-mail	
3	Details of the applicant (individual/private organization/ Government Agency / NGO	
4	Number of adventure activities / wildlife parks in operation	
5	Vision document for promotion of adventure sports.	
6	Incentives being offered for adventure tourism.	
7	Adherence to Minimum Standards and licensing process.	
8	Number of adventure guide training courses held.	
9	Adventure circuits promoted.	
10	Pictures brochures or other relevant material to be enclosed in support of the application for the facilities / services	

It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.

Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		
2015-2016		
2016-2017		
2017-2018		
Signatures of Applicant with Seal		
Name of Applicant (In Capital Letters)		
Date of Application		

**(VII) BEST RURAL/ AGRI / PLANTATION TOURISM PROJECT:**

- 1) Criteria for selection of the Award for Best Rural / Agri / Plantation Tourism Project includes amongst others, Rural Livelihood opportunities, Number of men and women benefitting from the project, Capacity Building measures, Local material and local skills, domestic and international tourists, Homestays facility Community partnership, Waste management, etc.
- 2) The application should be sent in the prescribed format

**FORMAT FOR APPLICATION UNDER THE CATEGORY BEST RURAL/ AGRI / PLANTATION TOURISM PROJECT**

<b>S.NO.</b>	<b>REQUIREMENT</b>	<b>DETAILS TO BE PROVIDED BY THE APPLICANT</b>
1	Name of The Rural/ Agri / Plantation Tourism Project	
2	Name of the applicant with address, telephone no & e-mail	
3	Details of the applicant (individual/private organization/ Government Agency / NGO	
4	Details of the rural livelihood opportunities to be indicated	
5	Number of men and women benefitting from the project may be indicated	No. of Women:  No. of Men:
6	Capacity Building measures undertaken to be provided	
7	Description of the use of Local material and local skills may be provided	
8	Number of domestic and international tourists who visited the project may be provided	
9	Details of the Homestays facility available in the project to be indicated	
10	Brief description about Community partnership in the project may be indicated	
11	Details about the Waste management system may be indicated	
12	Pictures brochures or other relevant material in support of the application to be enclosed to support the	

application Rural/ Agri / Plantation Tourism Project		
It is mandatory to indicate the following (if applicable). The entry would be rejected outright if left unfilled.		
Year of National Tourism Award already received under this category	Tick mark (√) the appropriate year(s)	Prize bestowed by MOT (viz First / Second / Third)
2013 - 2014		
2014 - 2015		
2015-2016		
2016-2017		
2017-2018		
Signatures of Applicant with Seal		
Name of Applicant (In Capital Letters)		
Date of Application		

All the application Forms have been prescribed with the respective National Tourism Award Category pertaining to Niche Tourism segment for the assessment year 2018-19, which the agencies/organizations must fill up and forward the same along with the following documents to the address as mentioned below for consideration of awards.

- (i) Furnish all information, exactly, as per the application form, for the purpose of awards duly certified by the Statutory Auditor(s) of the service provider(s).
- (ii) A copy of letter indicating recognition / approval / renewal granted by the Ministry of Tourism, Government of India or its Regional India Tourist Offices, valid on or before 31<sup>st</sup> March 2019 may be provided with the application.
- (iii) All the financial documents, including the certificates regarding total turnover in the relevant category for the last two financial years, duly certified, signed and stamped, by the Statutory Auditor / Chartered Accountant of the service provider.
- (iv) A copy of Audited Balance Sheet and Profit and Loss account with the Auditors Report for the latest financial year (April 2018 – March 2019)

- duly signed and stamped, by the Statutory Auditor / Chartered Accountant of the service provider.
- (v) A copy each of the acknowledgement of Income Tax Returns for the latest assessment year (April 2018 – March 2019).
  - (vi) Certificates in original of Statutory Auditor / Chartered Accountant of the service provider, clearly stating the Foreign Exchange Earnings (FEE) received only from handling Inbound Wellness Tourists, Inbound Medical Tourists, and in INR in case of Domestic Wellness Tourists, & Domestic Medical Tourists during the last two financial years i.e., April 2017 – March 2018 & April 2018 – March 2019.
  - (vii) Promotional material such as photographs, CDs, brochures, folders and the details of Tourist Arrivals (Inbound & Domestic tourists) handled during the last two financial years i.e., April 2017 – March 2018 & April 2018 – March 2019 in respect of entries being submitted for consideration of award for the category of Most Innovative Tourism Product.
  - (viii) The Wellness Centres:**
    - (a) Having valid recognition either of the Department of AYUSH/ NABH, Ministry of Health & Family Welfare or by the State Governments / UT Administrations are eligible to apply.
    - (b) A copy of the letter indicating latest recognition granted should be enclosed.
  - (ix) The Medical Tourism Facility:
    - (a) Having valid recognition either of JCI (Joint Commission International) or NABH (National Accreditation Board for Hospitals and Healthcare Providers) is eligible to apply.
    - (b) A copy of the letter indicating latest recognition granted should be enclosed.
  - (x) All documents should also be self-certified by its Managing Director / Managing Partner / Owner or Proprietor.

3. If the service provider is approved in more than one category (viz. Travel Agents or Inbound Tour Operator or Adventure Tour Operator or Tourist Transport Operator or Domestic Tour Operator etc.) then separate application forms should be filled up and submitted along with the relevant documents as mentioned in para 2 above.

4. Incomplete applications will not be entertained by the Committees constituted for the selection of awardees. Therefore, agencies applying for consideration of awards must ensure that applications are adequately filled up and required documents attached, suitably.

5. Applicants may be required to make a presentation in the Ministry of Tourism regarding their case.

6. The application forms duly filled in along with the essential documents as indicated above should be submitted to Niche Tourism Division at the address mentioned above on or before the last date of submission of entries.
7. Applications by e-mail will not be accepted and only Hard Copies of the entries / applications duly signed in Ink and with official seal would be accepted. Incomplete application would not be eligible for consideration.
8. The category of the National Tourism Award may be indicated on the envelope.
9. The complete applications should be submitted to the office of Assistant Director (Niche Tourism), Ministry of Tourism, Government of India, 7th Floor, Chandralok Building, 36, Janpath, New Delhi – 110 01. Tel: 011 – 23724157, E-mail ID: niche-tour@gov.in

**(G) OTHER CATEGORIES:**

**(i) Best Civic Management of a Tourist Destination in India – 3 Awards**

Under the following three Categories :

**Category A – for City (Municipal Corporation)**

**Category B – for Town(Urban Local Bodies / Municipal Corporation)**

**Category C – for Village (Gram Panchayat / Village Panchayat)**

This Award has been instituted, recognizing the need to encourage eco friendly practices by various civic bodies in cities / towns / villages for the maintenance and upkeep of tourist sites /tourist zone/ Parks, etc. The objective of the Award is to proactively involve the municipal authorities /Urban Local Bodies (ULB) / Gram Panchayats and to get their commitment towards clean, hygienic and attractive surroundings in cities/towns/villages and to thereby enhance visitor experience.

The Award will be conferred on the elected representative (Mayor / Chairman of Nagar Palika / Chief Executive of the particular authority / Sarpanch / Panchayat Executive Officer). Three winners will be decided on the basis of fulfillment of the criteria mentioned below.

**FORMAT FOR FURNISHING ENTRIES**

**Name of the Award applied for:-**

**Category:-**

**Title of Civic body:-**

The entries will be judged on the basis of the following criteria:

<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	<b><u>Overall cleanliness of the tourist destination:-</u></b>  i. Number of Washrooms available for use of tourists/visitors ii. Number of dustbins available and the arrangements of maintenance iii. Number of drinking water facility and the system of maintenance iv. Number of Bio-Toilets installed v. Preservation of heritage properties vi. Steps taken to sensitize local communities and private enterprises regarding Swachh Bharat movement	i. 3 ii. 3 iii. 3 iv. 3 v. 3 vi. 5  ----- Total 20 -----
2.	Use of best waste management practices	10
3.	Details of system installed for recycling and re-use of papers etc.	10
4.	Efficient traffic management	10
5.	Care for environment and green practices	10
6.	<b><u>Improvement of security:</u></b>  i. Availability of CCTV Cameras with number ii. Number of Security Guards iii. System of incident management and prediction	i. 4 ii. 3 iii. 3  ----- Total 10 -----
<b>Grand Total</b>		<b>70</b>

The Entry has to be submitted by the State / UT Tourism Department with their recommendation. The Entry should be supported by photographs / films. Only one entry may be submitted by each State / UT under each category i.e. category A, Category B and Category C.

Entries may be sent to the Deputy Director General (Swachh Bharat Mission Division), Ministry of Tourism, Government of India, Chander lok Building, 7<sup>th</sup> Floor (East Wing), 36, Janpath Road, New Delhi – 110001. Tel: 011 – 23724166, Email: pmusbm15-tour@nic.in and s.harpal@nic.in

The soft copy of the entry should be sent in the MS-Word format to the e-mail given above. Applicants may be required to make a presentation in the Ministry of Tourism regarding their entry.

N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in a tabular form.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

**(ii) Best Maintained and Differently Abled Friendly Monuments (One Award)**

**Guidelines/parameters**

<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	Barrier Free environment of the monument/tourist attraction including: i) access ramps ii) availability of wheel chairs iii) barrier free ticket counters iv) barrier free toilets and parking etc.	i. 2 ii. 3 iii. 2 iv. 3 ----- Total 10
2.	Proper signage and guide services for the differently abled persons	8
3.	Barrier free restaurant within the tourist site	8
4.	Availability of Braille script in various automated entry or other facilities	8
5.	Trained Staff for handling enquiries and providing assistance to the differently abled visitors	8

6.	Any other innovative measures taken for promotion of accessible	8
	<b>Total</b>	<b>50</b>

**Applicants may be required to make a presentation in the Ministry of Tourism regarding their case.**

Entries may be sent to the Asstt. Director (Adopt a Heritage Project), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-23321380, Email: [adoptaheritage-tour@gov.in](mailto:adoptaheritage-tour@gov.in).

The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above.

N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in a tabular form.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

**(iii) Best Tourist Friendly Railway Station**

**(One Award)**

**Guidelines/parameters**

<b>Sl. No</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	Availability of tourist friendly infrastructure such as:- (a) Seating facilities ➤ No of Benches on each Platform ➤ No of waiting halls – A/C or Non A/C. (b) Toilets (c) Eating Outlets (d) Telephone booths	(a) 4  (b) 5 (c) 3 (d) 2  ----- Total 14
2.	Maintenance and upkeep of Railway Station: i) Number of mechanized cleaning equipment for platforms ii) Number of dustbins available on various platforms iii) Regular upkeep and maintenance of railway tracks on the platform	i) 3  ii) 3  iii) 3  ----- Total 9
3.	Availability of Tourist Facilitation Counter	4

4.	Availability of Pre-paid Taxi/Auto Service	3
5.	Availability of Retiring Rooms along with condition & upkeep of the same	5
6.	Presence of Eco- Friendly measures:- i) Number of bio toilets available ii) Solid waste management system iii) Installation of energy of saving system	i) 3 ii) 3 iii) 3 ----- Total 9
7.	Facilities for Persons with Disabilities (PWDs), particularly at the point of boarding.	5
8.	Availability of hotel accommodation and other facilities in the vicinity of railway station.	6
9.	No of signages displayed at important locations.	5
	<b>Grand Total</b>	<b>60</b>

Besides the criteria/ guidelines mentioned above, Ministry can propose nominations on a suo moto basis in the addition to applications received in response to Ministry's advertisements.

Suo Moto nominations will be based on the tour Reports of the Ministry of Tourism officers not below the rank of Deputy Secretary/ DDG during their visit to different States/ regions in the country. The officers will mention any such noticeable activity which they feel is worthy of nominations for a National Tourism Award under this category.

Nomination could also be based on newspaper reports and/ or other credible/ verifiable reports received of extraordinary activities/ initiatives that the Committee evaluating the awards takes notices of.

Entries may be sent to the Assistant Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhavan, 1 Parliament Street, New Delhi – 110 011. Enquiries, if any, may be directed to telephone no: 011 – 2332 1380 or E-mail ID: neeraj.sharan@nic.in

The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above. Applicants may be required to make a presentation in the Ministry of Tourism regarding their case.

**N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in a tabular form.**

**Entries which are not in the prescribed format will be summarily rejected without assigning any reason.**

**(iv) Best Airport****(Two Awards)****There would be two categories of awards for Best Airport.**

One would be for Class X cities Viz. (Hyderabad, Delhi, Ahmedabad, Bengaluru, Greater Mumbai, Pune, Chennai & Kolkata as per MOF's OM no. 2/5/2014-6-II (B) dated 21<sup>st</sup> July, 2015). The other award is for Rest of India.

The criteria for selection for national tourism award would include the following:		
<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	Creation of tourist friendly infrastructure such as:- i) Number of seating facilities ii) Number of toilets iii) Number of eating outlets, Quick Services Restaurant & Fine Dining including availability of separate food court at the Airports. iv) Airport Emergency Plan	i) 3 ii) 3 iii) 2  iv) 2 ----- Total 10
2.	Maintenance and upkeep of the Airport: i) 24x7 dedicated maintenance and management system of airport facilities including 1-800 number. ii) A dedicated IT service delivery system iii) Water recycling system iv) 24x7 cleaning and monitoring of garage system	i) 3  ii) 3 iii) 2 iv) 2 ----- Total 10
3.	Adaptation of Eco-friendly practices: i) Availability of sewage recycling, water recycling & rain water harvesting system ii) Solid waste management system iii) Installation of energy saving system	i) 4  ii) 3 iii) 3 ----- Total 10
4.	i) Availability of transport facility from airport to nearest city center. ii) The Type of Traffic Management System in place at the Airport	i) 5  ii) 5 ----- Total 10

5.	Number of signages installed with details of location	10
6.	Facilities for the Persons with Disabilities (PWD), particularly at the point of boarding.	10
7.	Other relevant facilities at the Airport.	10
	<b>Total Marks</b>	<b>70</b>

Besides the criteria/ guidelines mentioned above, Ministry can propose nominations on a suo moto basis in the addition to applications received in response to Ministry's advertisements.

Suo Moto nominations will be based on the tour Reports of the Ministry of Tourism officers not below the rank of Deputy Secretary/ DDG during their visit to different States/ regions in the country. The officers will mention any such noticeable activity which they feel is worthy of nominations for a National Tourism Award under this category.

Nomination could also be based on newspaper reports and/ or other credible/ verifiable reports received of extraordinary activities/ initiatives that the Committee evaluating the awards takes notices of.

Entries may be sent to the Asst Director General (Travel Trade), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-2301 2805 Email: [neeraj.sharan@nic.in](mailto:neeraj.sharan@nic.in)

The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above. Applicants may be required to make a presentation in the Ministry of Tourism regarding their case.

**N.B.** All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in a tabular form.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

**(v) Guidelines for Best Heritage Walk Award (One Award)**

Heritage Walks are Walking Tours (both guided and other wise) on a set route covering the heritage sites of a city/destination. The award will be given to the Heritage Walk. The applications are to be sent by organizers of Heritage Walks which could be State Tourism Organizations, NGOs or any other organization which conducts heritage walks. The Walk should have been in operation at least for one year as on 31 March 2019.

2. The applications would be judged by a Committee nominated for the purpose and the criteria for judging will be as follows with a maximum possible marks of 100:

Sl. No.	Criteria/Parameters	Maximum Marks
1.	Length/duration of the walk	10
2.	Contents of the walk	20
3.	Availability of number of trained guides	20
4.	Number of tourists availing the facility in a year	30
5.	Efforts made to promote/publicize the walk	10
6.	Capacity building efforts amongst guides/stakeholders	10
	<b>Total</b>	<b>100</b>

3. The applications should be sent along with details of the walks including sketch maps, photographs, videos, user comments and other details conforming to the judging criteria as specified above.

4. Only one entry shall be accepted per applicant.

5. The entry should include a 100-word description of the Walk along with a 300 dpi image (both as soft copies) for inclusion in the award brochure if the entry is declared a winner.

6. Entry may be sent to the Asst. Director General (M&C), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-23719608 Email: [r-talwar@nic.in](mailto:r-talwar@nic.in).

7. The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above.

8. Applicants may be required to make a presentation before the judging committee.

N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in the above tabular format. Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

**(vi) Guidelines for Best Heritage City Award**

**(One Award)**

India's Cities are repositories of the Heritage and Culture of the country and the monuments and other cultural manifestations of the City contribute to the promotion of that city as a tourist destination. The Heritage City award is open to cities/ urban areas that are at least a hundred years old as of 31 March 2019. Cities can apply for the award through the Municipal/ Civic bodies with jurisdiction over the city.

2. The criteria for judging and maximum marks (out of a total of 100) to be awarded for each criterion is as follows:

<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	Façade Control of Heritage Areas and Cleanliness	10
2.	Efforts for preservation of Heritage with local participation	25
3.	Efforts made to promote awareness and tourism including provision of visitor facilities (toilets, signage and local cuisine refreshments)	25
4.	Capacity building including training of guides/staff members and other stakeholders	25
5.	Existence of Tourism Police and other facilities for safety and security of tourists and visitors	15
	<b>Total</b>	<b>100</b>

3. The applications should be sent along with details of conservation efforts, photographs, videos and other details conforming to the judging criteria as specified above.

4. The entries should include a 100-word description of the city along with a 300dpi image (both as soft copies) for inclusion in the award brochure if the entry is declared a winner.

5. Entries may be sent to the Asst. Director General (M&C), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-23719608 Email: [r-talwar@nic.in](mailto:r-talwar@nic.in).

6. The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above.

7. Applicants may be required to make a presentation before the judging committee.

N.B. All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in the above tabular format.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

(viii) **Swachh Paryatan Sthaan Award -**

**(5 Awards)**

**(One award under each region comprising of Eastern, Western, Northern, Southern and North-eastern regions)**

In accordance with the directives of the Govt. of India, and the guidelines issued by the Department of Drinking Water & Sanitation, Ministry of Tourism is striving to achieve the goal of maintaining the tourist places in India, neat and clean and in a presentable condition, so that the tourist places attract large number of domestic and foreign tourists. By adopting the way shown by our Hon'ble Prime Minister, many State and UT Governments have led their way towards the maintenance of clean environment at the tourist destinations in their States/UTs by improving the infrastructure facilities and thus they have become a proud partner of the Swachh Bharat Abhiyan, their works are continuing in this direction.

In order to motivate, recognize and appreciate the efforts and achievements made by the participating Governments, the Ministry of Tourism has instituted a Swachh Paryatan Sthan Award on regional basis comprising of 5 regions i.e. **Eastern region, Western region, Northern region, Southern region and North-eastern region** which will be presented to the winning State/UTs Government. The Award will be presented to the Secretary/Director/Chief Administrator of the State Tourism /UT Administration.

**Format for furnishing entries :**

**Block-I: Basic Details**

Sl.No.	Particulars	Details	
1	State		
2	District		
3	City/Town		
4	Annual flow of number of Tourists	Domestic	Foreign
5	Types of Places visited by tourists	A. Tourist Destination (with names)  B. Market place (with names) / Railway station etc.	

**Block-II: Status on Major Parameters**

**[Put a tick mark in the appropriate Box]**

**1. Sewer / Drainage**

Weightage:- 15%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
1	No. of complaints registered in respect of drainage water overflowing in open.						
2	No. of complaints registered in respect of tourist places getting water logged due to rains.						
3	No. of complaints registered in respect of tourist places						

	getting water logged even without rains.						
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## 2. Water Facility

Weightage:- 10%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
4	No. of complaints registered in respect of unclean / dirty drinking water in the drinking water units at tourist destinations in the place.						
5	No. of complaints registered in respect of the spillage and stagnation of water around the drinking water units at tourist destinations in the place.						

## 3. Eateries Facility

Weightage:- 5%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
6	No. of complaints registered in respect of poor standards of hygiene in the eateries of the place.						

## 4. Garbage Disposal

Weightage:- 10%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
7	No. of complaints registered in respect of piling of Garbage at tourist destinations.						

8	No. of complaints registered in respect of garbage not removed from tourist destinations.						
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**5. Toilet Facilities**

Weightage:-30%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
9	No. of complaints registered in respect of lack of water in toilets.						
10	No. of complaints registered in respect of unclean toilets.						
11	No. of complaints registered in respect of choked sewerage system in toilets.						
12	No. of times cleanliness in toilets / urinals undertaken every month.						
13	No. of complaints registered in respect of non-functional flush in toilets.						
14	No. of complaints registered in respect of non-availability of hand wash facilities in the toilets.						

**6. Overall Ambience Related**

Weightage:-10%

Q.No.	Questions	Nil	Below	5 to 10	10 to 15	15 to 25	Above 25
15	No. of complaints registered in respect of unclean signages / visitors benches / pavements at tourist destinations.						

16	No. of complaints registered in respect of street vendors / beggars occupying the open space near the tourist destinations.						
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7. Innovative initiatives for promoting cleanliness / proven case studies, published materials with adequate justification / documentary proof to be made available.

(Weightage:- 20%)

Entry submitted by:  
(Name & Designation with stamp)

**General Instructions**

1. Entries should pertain to popular places where annual tourist flow is high.
2. State Govt./ UTs are eligible for submitting their entries for Swachhta Award.
3. Award under this category shall be received by the Secretary or Director (Tourism) of the award winning State / UT.

Entries may be forwarded to The Deputy Director General (SBM), 7<sup>th</sup> Floor (East Wing), 36, Janpath Road, New Delhi – 110001. Tel: 011 – 23724166, Email: pmusbm15-tour@nic.in and s.harpal@nic.in

**(viii) Best District Tourism Promotion Council Award)**

**(One**

The Ministry of Tourism markets and promotes Tourism destinations and products of the country. In addition, each State and Union Territory also individually promotes their Tourism destinations and products. A number of States and Union Territories have established District Tourism Promotion Councils for coordination between local stake holders such as tour operators,

accommodation units, travel agencies, tour guides, different government departments etc. to promote tourism at the district level. To recognise the role played by the District Tourism Promotion Councils at local level, from this year Ministry of Tourism has introduced a new category of award under National Tourism Awards- Best District Tourism Promotion Council.

**There will be one award in this category. All entries are to be submitted through the State/ UT (Tourism) Secretary. Only one (1) entry would be permissible from each State/ Union Territory.**

The criteria for selection of the Awardees under this category are as follows :

<b>Sl. No.</b>	<b>Criteria/Parameters</b>	<b>Maximum Marks</b>
1.	<ul style="list-style-type: none"> <li>• Whether the District has a District Tourism Management Plan in place? (if yes, a copy of the same may be provided).</li> <li>• If yes, status of implementation of the same.</li> </ul>	<p style="text-align: center;">2</p> <p style="text-align: center;">2</p> <p style="text-align: center;"><b>Total – 4</b></p>
2.	Promotion: Details of promotional measures and activities undertaken in the District during the assessment period (2018-19) <ul style="list-style-type: none"> <li>• Website</li> <li>• Promotional Material (maps, brochures, leaflets, etc.)</li> <li>• Promotions undertaken on Social Media</li> <li>• Events organised</li> </ul>	<p style="text-align: center;">2</p> <p style="text-align: center;">2</p> <p style="text-align: center;">2</p> <p style="text-align: center;">2</p> <p style="text-align: center;"><b>Total – 8</b></p>
3.	Skill Development: Details of training programmes conducted for Tourism Stakeholders during the assessment period	<b>4</b>
4.	Infrastructure <ul style="list-style-type: none"> <li>• Number of new Tourism Projects sanctioned by Central Funding in the District during the assessment period.</li> <li>• Number of centrally funded tourism projects completed during the assessment period</li> <li>• Number of new Tourism Projects</li> </ul>	<p style="text-align: center;">2</p> <p style="text-align: center;">2</p>

	sanctioned by State / District funding in the District during the assessment period	2
	<ul style="list-style-type: none"> <li>• Number of State/ District funded tourism projects completed during the assessment period</li> </ul>	2
	<ul style="list-style-type: none"> <li>• Number of new Public/ Private investment projects in the Tourism sector in the District during the assessment period.</li> </ul>	2
	<ul style="list-style-type: none"> <li>• Number of Public Private Partnership projects completed during the assessment period</li> </ul>	2
		<b>Total - 12</b>
5.	Steps taken for cleanliness & hygienic conditions around the tourist destinations.	<b>5</b>
6.	Details of measures taken for safety & security in and around tourist sites & monuments: - <ul style="list-style-type: none"> <li>• Deployment of tourist police</li> <li>• Number of sites with CCTV Cameras installed.</li> <li>• Other steps taken to prevent touting and atrocities against tourists</li> </ul>	2 2 2 <b>Total - 6</b>
7.	No. of approved/trained tourist guides available at the tourist destinations/monuments	<b>3</b>
8.	Provision and facilities for differently abled tourists	<b>3</b>
9.	Efforts/initiatives in ensuring sustainability in tourism development.	<b>5</b>
	<b>Total Marks</b>	<b>50</b>

Entries, complete in all respects with details / supporting documents relating to the parameters listed above, may be sent to the Asst. Director General (DO), Ministry of Tourism, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011- 23719608 Email: [sharma@nic.in](mailto:sharma@nic.in)

The soft copy of the entry should be sent in the MS-Word form to the e-mail indicated above.

**N.B.** All entries are required to be submitted in the prescribed format with detailed information against each criteria/parameters indicated in a tabular form.

Entries which are not in the prescribed format will be summarily rejected without assigning any reason.

**(ix) Award for Devotion to Duty**

**(Five Awards)**

Tourism in the country has been growing manifold and the number of visitors has also been increasing. There are various instances when service providers as well as individual citizens in India have gone beyond their call of duty in servicing their clients viz. the travelers.

This Award has been instituted to recognise individual citizens of India and employees in Tourism Police / Taxi / Auto Drivers, etc. who have performed their responsibility towards tourists in the spirit of Atithidevo Bhava and by going beyond their call of duty in servicing guests and visitors, with honesty and devotion.

There would be **five** awards in this category, one award for each region, viz.:

- i. North
- ii. West & Central
- iii. South
- iv. East
- v. North East

The nominations for the said category can be sent by the following: -

- (i) State Government/Union Territory (UT) Administration
- (ii) Private (Corporate) Organizations/NGOs
- (iii) Associations / Corporations / Institutions.

Only one entry may be submitted by each State Govt. / UT / Private (Corporate) Organisation / NGO / Association / Corporation / Institution.

**Submission of Entries**

The entry for the award is to be submitted with the following details / documents (Incomplete entries without all details / documents listed below will not be considered):

- Category for which entry is being submitted.
- Confirmation by the entity submitting the entry that the entry is for exemplary service provided during the year 2018-19.
- Complete name, address, contact details of the State Govt. / UT Administration/ Private Organisation / NGO /Corporation/ Institution submitting the entry.

- Details of act of exemplary service performed, for which entry is submitted.
- A brief synopsis (not more than 100 words) on the entry.
- 3 Photographs and photograph in soft copy of the individual(s) who has performed the act of exemplary service.

Entries, complete in all respects, may be sent to the Asst Director General (Travel Trade), Ministry of Tourism, Government of India, Room No. 117, Transport Bhawan, Sansad Marg, New Delhi-110001, Tel: 011-2332 1380 Email: [neeraj.sharan@nic.in](mailto:neeraj.sharan@nic.in)

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